



west midlands
police and crime
commissioner

West Midlands Police Strategic Priorities

Solihull Local Policing Plan

I am pleased to introduce this local policing plan. It reflects our focus for Solihull for the next year, how we continue to deliver the service you expect, to protect you from harm and also to address those very localised issues that you tell us cause you harm and concern in your neighbourhoods.

During 2012/13 we have built on the successes of previous years:

- Crime has continued to fall to unprecedented low levels.
- Consistent improvements in the solving and resolving of crimes have been achieved by focusing on those offenders who cause the greatest harm and misery within our communities. Solihull borough has one of the lowest rates of adult re-offending in the country.
- Satisfaction with service received has improved in terms of how we deal with crime and anti-social behaviour but there remains more work to do to improve further.

I believe that these results, together with our strong focus on communicating with you, listening to your concerns and acting upon them, is one of the reasons why the public has a high level of confidence in Solihull police. The positive results achieved and impact being made locally is not solely down to what we do, but demonstrates what is achieved through strong and effective relationships with local people and partners.

We have worked hard to get views from people across our borough to help us understand what you would like us to focus on in 2013/14. Your feedback is greatly appreciated and we have produced this local policing plan from the views you routinely give us.

We have checked out the objectives detailed in this plan with members of our communities including looking at local survey results and engaging with our independent advisory group, local community contacts, neighbourhood groups, and partners. This plan summarises our priorities for the coming year and continues to put local people at the heart of what we do.

If you would like to know more about the work that we are doing on a daily basis in your area, visit your local police website at solihullpolice.org.uk. You can also contact us on Facebook at [facebook.com/solihullpolice](https://www.facebook.com/solihullpolice) and follow us on [twitter @solihullpolice](https://twitter.com/solihullpolice)

Chief Superintendent Sally Bourner
Local Policing Unit Commander



Our Mission

***Serving our communities,
protecting them from harm***

Our Values

- We put the public first in everything we do
- We act with integrity, fairness and humanity
- We are one team working together
- We listen, learn and strive to improve
- We do the right thing and deliver a service that our friends and family would be proud of.

Solihull Local Policing Unit

Community Concerns

As well as working hard to address the objectives of the force, we have asked you, the community, to tell us what matters to you most. You have identified the following issues and we will focus our teams, working with partners to tackle these things that cause you concern.

- **Continuing to reduce burglary:** We will reduce burglary across Solihull borough by focusing on the areas suffering most from this crime.
- **Reducing speeding and inconsiderate parking:** We will conduct regular enforcement and education initiatives working with our partners and local people in areas where this is a concern.
- **Tackling drug dealing and drug use:** We will respond to community concerns, prioritising enforcement, prevention and treatment activity in areas suffering from this behaviour. We will build on work initially conducted in Kingshurst and Fordbridge which came about as a result of listening to local people's concerns. This approach has had a positive impact and we will continue to develop this work more broadly across the north of Solihull.
- **Tackling anti-social behaviour, including graffiti, litter and dog fouling:** Together with partners we will work with communities most affected by this behaviour. Our approach will be based on identifying and confronting people whose persistent irresponsible behaviours cause harm to others. We will reduce such incidents and improve your confidence in us and partners through regular communication.



Solihull Local Policing Unit

Our Objectives

To tackle these issues that matter to you, as well as providing the service that you expect from us, there are actions that we will take and lots of activity that we will be doing across Solihull.

Enhancing high levels of trust and confidence in policing:

- We will focus on engaging in a range of ways to listen to and understand your concerns. Our message is simple - if it matters to you it matters to us.
- We aim to deliver excellent service and will continue to keep people updated about the difference that policing and partnership work is making locally.
- The impact of how we deal with people who need our help and keep them updated throughout our dealings with them is absolutely crucial to their trust and confidence and we will work hard to ensure improvement is consistent and sustained.

Reducing crime and anti-social behaviour:

- We will continue to do our utmost with partners and local people to ensure fewer and fewer people experience the life changing impact of becoming a victim of crime or anti-social behaviour.
- We will work with partners and you the community in places where our intensive and long term involvement will help change lives and build stronger and more successful communities in tackling the corrosive effects of crime, anti-social behaviour and fear of crime on victims and local people.
- We will continue to build upon the strong relationships that exist with the business communities to ensure our policing contribution to economic prosperity across Solihull borough.
- We will focus police and partner time

and energy on reducing the levels and impact of assaults which now amount to almost a quarter of total recorded crime across Solihull Borough.

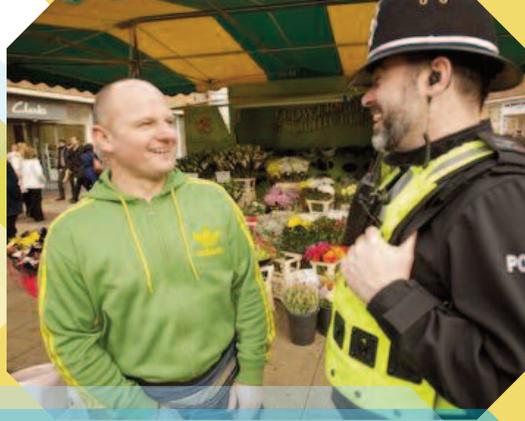
- We recognise the corrosive effect that anti-social behaviour has on the quality of local people's lives and on their fear of crime. We remain committed to working with partners and local people to tackle anti-social behaviour and improve the quality of life for those affected.
- We will ask you to help us identify where and when drugs and alcohol are causing harm so that we can respond appropriately. We will execute warrants to deter cannabis farms and we will robustly enforce licence conditions when pubs and clubs are not managed responsibly.

Tackling re-offending:

- We will focus police and partner time and energy on those offenders who cause most harm within local communities. We recognise that some offenders cause harm within their local area while other areas are more susceptible to travelling offenders. We will tailor our response to meet these different threats.
- We will focus on the links between offending and substance misuse and identify and target persistent and high risk offenders by working closely with the local community and partner agencies.

Bringing offenders to justice:

- We will build on the improvements seen over the past 12 months in solving and resolving crime and bringing offenders to justice.
- We will work together with partners to focus upon those offenders responsible for the things that matter to victims and local communities and who cause the greatest harm.



Our Vision

Pride in our Police

Chief Constable Chris Sims and Police and Crime Commissioner Bob Jones will work together to achieve these aims.

Police and Crime Commissioner Bob Jones will be responsible for improving ownership through these themes:



Chief Constable Chris Sims will be responsible for improved delivery through development of these themes:



Through our hard work and passion for public service we are striving to build your pride in us. You can help us recognise the life changing work so many colleagues do on a daily basis as well as sharing your experiences where we could and should have done better so we can continually improve. You can share your feedback with us and the wider public via rateyourlocalpolice.co.uk/. One of the ways you can let your neighbourhood policing team know directly about the things that matter to you is via west-midlands.police.uk/np/solihull/yourneighbourhood/index.asp. If you wish to let me know what you think about policing locally you can also contact me via Contact Your Commander on our website west-midlands.police.uk/np/solihull/contact/

Thank you for taking the time to read our plan for 2013/14

solihullpolice.org.uk



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