

| Reducing Reoffending | | | | | | | | | | | | |
|--|---------------|----------------------------|--------------|----------------------------|--------------|----------------------------|--------------|-----------------------------|--|-------|----------------|-------------------|
| KPI | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Commentary | Trend | Data Available | Data Owner |
| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| Reoffending rate to be 15% lower than predicted rate Baseline 21.6% lower | -8.8% | -18.3% | -13.2% | -19.9% | 21.6% | -18.3% | -23.4% | | Most recent figures, published February 2014, place us 6th best nationally. These reflect activity up to 31/9/13 as the data always runs 5 months behind the reporting period to allow time to measure reconviction. We have now been in the top 10 nationally for 4 consecutive quarters. | | | Probation |
| 45% of adult offenders to be in employment at termination of supervision Baseline 33.4% | 31.5% | 41.0% | 32.3% | 37.1% | 33.5% | 42.3% | 33.4% | 54.3% | Current YTD figures record an above target measure of offenders in employment at the end of their supervision period. | | | Probation |
| 87% of adult offenders to be in stable accommodation at termination of supervision Baseline 88.9% | 90.5% | 89.8% | 89.3% | 91.7% | 90.2% | 90.0% | 88.9% | 84.6% | Ongoing positive performance assisted by SWP-funded single point of contact. | | | Probation |
| Reducing first time entrants to the youth justice system Baseline TBC | 21 | 21 | 30 | 20 | 41 | 15 | 25 | 25.0% | The number of First Time Entrants for quarter 4 increased by 40% when compared with quarter 3, with 48% receiving out of court disposals. 40% of FTE received Referral Orders. Offence profile continues to reflect that 52% of all FTE committed offences of violence and Robbery | | | Sally Nash YOT |
| Reducing youth custody numbers - % of court disposals Baseline TBC | 10% (7/71) | 6% (4/65) | 7% (5/70) | 5% (3/55) | 5% (4/70) | 3% (2/72) | 8% (5/60) | 11% (7/63) | The 12 month cumulative custodial sentence data continues to show a reduction in the actual number of custodial sentences from 21 to 16, 24% reduction when compared with the previous year. | | | Sally Nash YOT |

| Substance Misuse | | | | | | | | | | | | |
|---|-----------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|---|-------|----------------|-------------------------------|
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| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| Successful treatment completions - Opiate Baseline 8.5% | 8.3% | 8.4% | 9.0% | 6.3% | 8.9% | 6.1% | 8.5% | 5.3% | No commentary received; however levels have continued to decrease. A special report will be presented at the July 11th board meeting regarding performance issues | | | Juliet Grainger Public Health |
| Successful treatment completions - Non Opiate Baseline 43% | 45.9% | 36.4% | 47.0% | 34.7% | 47.0% | 32.8% | 43.0% | 28.5% | No commentary received; however levels have continued to decrease. A special report will be presented at the July 11th board meeting regarding performance issues | | | Juliet Grainger Public Health |
| Successful treatment completions - Alcohol Baseline 30% | N/A | 27.9% | N/A | 29.8% | N/A | 27.5% | N/A | 25.5% | No commentary received; however levels have continued to decrease. A special report will be presented at the July 11th board meeting regarding performance issues | | | Juliet Grainger Public Health |
| Successful treatment completions who do not re-present within six months - Opiate Baseline 8.5% | N/A | 8.2% | N/A | 8.3% | 7.6% | 8.0% | 8.4% | 6.0% | No commentary received; however levels have continued to decrease. A special report will be presented at the July 11th board meeting regarding performance issues | | | Juliet Grainger Public Health |
| Successful treatment completions who do not re-present within six months - Non Opiate Baseline 47% | N/A | 45.3% | N/A | 43.5% | 46.3% | 36.9% | 47.9% | 35.2% | No commentary received; however levels have continued to decrease. A special report will be presented at the July 11th board meeting regarding performance issues | | | Juliet Grainger Public Health |
| DIP % of positive drug tests Baseline TBC | N/A | 44% | N/A | 30% | N/A | 51% | N/A | 56% | Change in data source so there may be differences in methodology therefore figures from Q1 changed | N/A | | Juliet Grainger Public Health |
| DIP individuals commencing structured treatment Baseline 228 | N/A | 60 | N/A | 34 | N/A | 7 | N/A | 54 | Change in data source so there may be differences in methodology therefore figures from Q1 changed | N/A | | Juliet Grainger Public Health |

| Substance Misuse | | | | | | | | | | | | |
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| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| Drug Rehabilitation Requirement target: Total Successful Commencements for the year: 96 Baseline 83 | 18 | 22 | 26 | 12 | 17 | 22 | 22 | 13 | Commencement figures for March are not yet available due to a report issue - YTD 78 achieved against a target of 96 | | | Probation |
| Drug Rehabilitation Requirement target: Total Successful Completions for the year: 46 Baseline 36 | 8 | 9 | 8 | 10 | 10 | 11 | 10 | 7 | March completions not yet available however it appears from available data that we will not have met target of 46 for the year. | | | Probation |
| 16 Alcohol Treatment Requirements completions p/a Baseline 23 | 9 | 4 | 2 | 7 | 4 | 11 | 8 | 7 | ATRs are targeted at dependant drinkers in the criminal justice system. Annual target now exceeded. | | | Probation |
| 15 Drink Impaired Driver Programme completions p/a Baseline 11 | 0 | 7 | 7 | 0 | 1 | 5 | 3 | 8 | Scheduling of this low-volume programme means that completion rates fluctuate. The number of number of completions however in Q4 have meant that the target has been reached. | | | Probation |
| 15 Low Intensity Alcohol Programme completions p/a Baseline 6 | 0 | 6 | 5 | 0 | 1 | 0 | 0 | 1 | Use of programme has declined across probation trust area as other forms of alcohol intervention are utilised. Last year's baseline has been exceeded by 1 despite the low numbers. | | | Probation |
| Reduce Violence With Injury within Wolverhampton by 6% Baseline 1710 | 454 | 447 | 431 | 484 | 423 | 475 | 402 | 418 | VWI in Wolverhampton increased by 7% in 2013/14 compared to the previous year, missing the milestone by some margin. This is slightly better performance than the 9% increase experienced for the force as the whole in 2013/14. | | | SWP Analyst |

| Substance Misuse | | | | | | | | | | | | |
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| Reduce Alcohol related Antisocial Behaviour in Wolverhampton Baseline 460 | 82 | 200 | 81 | 186 | 128 | 193 | 169 | 152 | The level of alcohol related ASB recorded in Wolverhampton has started to stabilise over the performance year with only a small amount of variance between quarters. | | | SWP Analyst |

| Gangs & Youth Violence | | | | | | | | | | | | |
|--|-----------|------------|-----------|------------|-----------|--------------|-----------|--------------|---|-------|----------------|-------------|
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| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| Number of crimes committed where a knife or sharply bladed instrument was present Baseline 126 | 42 | 43 | 23 | 35 | 33 | 42 | 28 | 34 | Knife crime experienced a rise of 22% during 2013/14 (28 offences). As with gun crime, the exceptional reductions seen in 2012/13 meant that there was little leverage for further reduction in 2013/14. | | | SWP Analyst |
| Number of crimes committed with use of a firearm Baseline 41 | 6 | 11 | 8 | 10 | 15 | 8 | 12 | 10 | Wolverhampton saw a slight decrease in gun crime (2 fewer offences) compared to the previous year. This continued good performance is especially welcomed as there were exceptional reductions seen in 2012/13. | | | SWP Analyst |
| Reduced admissions of gunshot injuries (2010/11 baseline under 5 admissions) Baseline N/A | <5 | 0 | 0 | 0 | 0 | <5 | 0 | <5 | Firearms admissions to Wolverhampton A&E remain very low. | | | SWP Analyst |
| Reduce Violence With Injury in Wolverhampton by 6%, where the victim is aged 10-24 Baseline 621 | 158 | 150 | 144 | 149 | 153 | 160 | 166 | 143 | VWI committed against 10-24 year olds decreased slightly in 2013/14 when compared to the previous year (19 fewer offences). As VWI overall saw a 7% increase in the same time period, it is increasingly evident that this increase was not driven by the city's youth demographic. | | | SWP Analyst |
| Reduce Personal Robbery in Wolverhampton where the victim is aged 10-24 Baseline 224 | 72 | 42 | 47 | 57 | 58 | 51 | 47 | 38 | Robberies against 10-24 year olds decreased by 16% (36 fewer offences) in 2013/14 with Q4 recording the lowest levels seen in the past two years. This continued reduction is encouraging due to the great reductions seen in 2012/13. | | | SWP Analyst |

| Gangs & Youth Violence | | | | | | |
|--|---|---|---|-------|----------------|-------------|
| | Feeling the Difference Wave 33 February 2013 | Feeling the Difference Wave 34 July 2013 | | Trend | Data Available | Data Owner |
| Reduce residents fear of crime by reducing % stating Gun Crime is a common or occasional problem | Gun Crime a problem: 18% a common problem: 3% an occasional problem: 15% | Gun Crime a problem: 23% a common problem: 3% an occasional problem: 21% | The perception of guns, knives and gangs as a problem in Wolverhampton has increased somewhat between the two waves. There has been no real change in people's perception of these issues as a common problem, rather the increases are due to people saying that they are an occasional problem. In wave 34, knives are as prevalent a local concern as gangs. Wolverhampton residents also see these issues as a national problem, with perceptions of each increasing between the two waves (95% stated that knives and gangs were a national problem, and 94% said the same about guns). | N/A | | SWP Analyst |
| Reduce residents fear of crime by reducing % stating Knife Crime is a common or occasional problem | Knife Crime a problem: 31% a common problem: 9% an occasional problem: 22% | Knife Crime a problem: 40% a common problem: 9% an occasional problem: 31% | | N/A | | SWP Analyst |
| Reduce residents fear of crime by reducing % stating that Gangs are a common or occasional problem | Gangs a problem: 33% a common problem: 10% an occasional problem: 23% | Gangs a problem: 40% a common problem: 11% an occasional problem: 29% | | | | SWP Analyst |

| Communications & Community Engagement | | | | | | | | | | | | |
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| KPI | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Commentary | Trend | Data Available | Data Owner |
| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| 88% customer satisfaction with service - crime* Baseline 88% | 88.6% | 83.9% | 88.7% | 84.3% | 89.0% | 81.9% | 86.7% | 85.1% | Levels of customer satisfaction with service in relation to crime have increased in Q4, although satisfaction levels remain below the target of 88%. | | | SWP Analyst |
| 80% customer satisfaction with service - ASB* Baseline 86% | 88.9% | 85.0% | 89.1% | 82.4% | 88.2% | 79.8% | 85.9% | 85.5% | Customer satisfaction with service in relation to ASB in Q4 recorded the first quarterly increase since Q2 2012/13 and as such was just short of the target. | | | SWP Analyst |
| Neighbourhood Services No. of PACT meetings held Baseline N/A | N/A | 23 | N/A | 24 | N/A | 23 | N/A | 29 | | N/A | | Sheila Collett Neigh Services |
| Neighbourhood Services Attendance at PACT meetings Baseline N/A | N/A | 534 | N/A | 428 | N/A | 558 | N/A | 710 | | N/A | | Sheila Collett Neigh Services |
| Neighbourhood Services % of PACT issues actioned/progressed Baseline N/A | N/A | 83% | N/A | 82% | N/A | 100% | N/A | 100% | | N/A | | Sheila Collett Neigh Services |
| Neighbourhood Services No. of community reassurance activities delivered Baseline N/A | N/A | 154 | N/A | 68 | N/A | 228 | N/A | 325 | | N/A | | Sheila Collett Neigh Services |
| Police and Neighbourhood Services No. of Neighbourhood watch groups established citywide Baseline N/A | N/A | 380 | N/A | 382 | N/A | Under review | N/A | 355 | | N/A | | Sheila Collett Neigh Services |

| Communications & Community Engagement | | | | | | |
|--|--|--|---|-------|----------------|----------------------|
| | Feeling the Difference Wave 33 February 2013 | Feeling the Difference Wave 34 July 2013 | | Trend | Data Available | Data Owner |
| 85% of the public have confidence in police (Feeling the Difference) Baseline 81% | 80% | 80% | Confidence in the police as measured through the Feeling the Difference survey has remained stable over the last two waves. However, the figure of 80% is just under the baseline figure seen in the previous wave and 5% below the 85% target. | | | SWP Analyst |
| | Residents Opinion Survey 2011 | Residents Opinion Survey 2013 | | | | |
| Residents opinion survey Concern of level of crime at neighbourhood level Baseline N/A | N/A | 26% | Around a quarter of people expressed concern about crime in their neighbourhood, rising to a third when discussing crime across Wolverhampton. Of note, both local and citywide concerns were expressed keenly by those in the 25-34 year age bracket. | N/A | | Adrian Barlow WCC |
| Residents opinion survey Concern of level of crime at city level Baseline N/A | N/A | 33% | | N/A | | Adrian Barlow WCC |
| Residents opinion survey Feeling of safety during the day Baseline 77% | 77% | 80% | There is a positive trend when comparing feelings of safety during the day and night between the 2011 and 2013 surveys. Where feelings of safety during the day have risen slightly, safety during the night has risen to almost half of respondents in 2013. | | | Adrian Barlow WCC |
| Residents opinion survey Feeling of safety at night Baseline 39% | 39% | 47% | Of note, people who identified as disabled were more likely to express safety concerns during both the day and night. | | | Adrian Barlow WCC |

* figures taken from the last month in each quarter as this in itself is a 12 month rolling average.

| Vulnerability | | | | | | | | | | | | |
|---|-----------|------------------------|-----------|---------|-----------|---------|-----------|---------|--|-------|----------------|----------------------------------|
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| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| Number of referrals received into Channel Baseline N/A | 4 | 0 | 3 | 0 | 1 | 0 | 4 | 2 | | N/A | | Sarah Ruby-Astin CTU |
| Domestic Abuse - number of recorded incidents Baseline 3736 | 855 | 958 | 1023 | 1049 | 1002 | 1096 | 856 | 1117 | Reported Domestic Abuse has continued to rise in 2013/14, with 484 more reports than the previous year (a 13% increase). As discussed in previous reports, it is hoped that this increase is an encouraging trend and that people are becoming more willing to report such offences to the police. | | | SWP Analyst |
| Hate Crime - number of recorded incidents Baseline 351 | 74 | 96 | 106 | 109 | 92 | 80 | 79 | 68 | Recorded Hate Crime has remained relatively static over 2013/14 with only two more offences compared to 2012/13. It appears that the increase in Hate Crime reporting (and thus awareness and confidence in reporting to the police) has somewhat 'levelled out' over the year, giving a consistent picture. | | | SWP Analyst |
| Substance misuse: 100% of new referrals* have a recent holistic assessment such as CAF/ASSET/ONSET or Initial Assessment by Wolverhampton Children's Services Baseline N/A | N/A | data not yet available | N/A | 86% | N/A | 62% | N/A | 46% | It was only possible to report on this KPI from Q2 onwards | N/A | | Juliet Grainger Public Health |
| WMFS: Number of Home Safety Checks carried out in Wolverhampton area Baseline N/A | 641 | 732 | 620 | 596 | 678 | 574 | 579 | 601 | The way WMFS carry out HSCs as changed recently, with more emphasis on hitting the most vulnerable and hard to reach people within our community. | N/A | | Elfyn Edwards WMFS |

| Vulnerability | | | | | | | | | | | | |
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| | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | 2012/13 | 2013/14 | | | | |
| WMFS: Number of Vulnerable Persons Officer visits carried out in Wolverhampton area Baseline N/A | 22 | 11 | 42 | 20 | 21 | 23 | 43 | 14 | The quality of referrals have improved, which means that only those most vulnerable will now have VPO visits. | N/A | | Elfyn Edwards WMFS |

*Applies where a young person accesses service direct or is identified as part of an adult family assessment.