



west midlands  
police and crime  
commissioner

## STRATEGIC POLICING AND CRIME BOARD

Notes of meeting held on Tuesday, 17 March 2015

at Maple House, Birmingham

Present: Jamieson, David – Police and Crime Commissioner  
Connor, Brendan – Board Member  
Foster, Cllr Judy – Assistant Police and Crime Commissioner  
Hannon, Cath – Board Member  
Hendricks, Ernie – Board Member  
Mosquito, Cllr Yvonne – Deputy Police and Crime Commissioner  
Sawdon, Cllr Tim – Board Member

In attendance: Bourner, Sally – Chief Superintendent  
Courtney, Jacky – Chief Executive  
Gabbittas, Andrea – Policy Manager  
Jardine, Jonathan – Policy Manager  
Sims, Chris – Chief Constable  
Thompson, David – Deputy Chief Constable  
Wentzell, Mark – Policy Manager  
Williams, Mike – Chief Finance Officer  
Wilkins, David - Director of Resources

Observers: 6

### **036/15 Opening Remarks**

**036/15**

The Commissioner welcomed members of the public to the meeting.

### **037/15 Conflicts of Interest**

**037/15**

None.

**038/15 Apologies**

**038/15**

Apologies had been received from Cllr Mohammad Nazir and Cllr Faye Abbott.

**039/15 WMP 2020 Blueprint**

**039/15**

The report outlined the nature and the progress of the contract between the Force, the Commissioner and Accenture (UK) Limited to deliver a target operating model, known as the WMP 2020 Blueprint.

Before asking the Chief Constable to introduce the report, the Commissioner highlighted the need for a continued focus on protecting the public and that this was a key driver behind the work with Accenture. The work with Accenture was undertaken in the context of a reduction in the region of 40% of the West Midlands Police budget over a 10 year period. As a consequence the Force faces substantial reductions in its workforce. These reductions had to be balanced against the need to continue providing a high level service.

The Chief Constable outlined how the Force could continue to deliver a high quality service whilst managing cuts to the police budget. The report under consideration and the decision being asked of the Commissioner were an important landmark in achieving this aim. A complex procurement had led the Force and Commissioner to a new working partnership with Accenture. The Partnership had designed plans for a radically different way of working, focused on the organisation engaging with the public in different but more effective ways. The challenge was to design this in a way that serves the public but also meets the financial savings required. By 2020 the Chief Constable believed it would be possible to deliver an even more effective police service than at present but the style in which it will be delivered will change.

A number of comments were made during the debate:

- There are safeguards in place for public money. The Commissioner has the option to terminate the contract at this point and there are other formal possible termination points further into the contract. The contract has been built to ensure good value in this way.
- The process so far has been rigorous and has recognised the requirement not to expose the public purse to significant loss of money. The exit points in the contract assure this.
- Neighbourhood policing is changing along with the rest of the policing world. People are far less likely to want to engage at public meetings and far more likely to engage online. A big part of the project therefore is to increase the online presence in a way

that will be attractive to the public. This work means that the force will develop a new technological platform to deliver services better than ever before. There will also be a more focused approach to preventative work across a range of issues. There is also work to make operational processes more effective. The ambition is to speed up the way operational processes work, thereby providing a better service to the public.

The Board noted the report.