



STRATEGIC POLICING AND CRIME BOARD
2nd June 2015

WMP2020 CHANGE PORTFOLIO

PURPOSE OF REPORT

1. The purpose of this report is to provide Members of the Strategic Policing and Crime Board (SPCB) with an update of the Force WMP2020 Change Programme of Work, which lies within the portfolio of the Deputy Chief Constable of West Midlands Police.

INTRODUCTION

2. The West Midlands Police Change Portfolio has been rebranded as the WMP2020 Programme of Work.
3. West Midlands Police and the West Midlands Office of the Police and Crime Commissioner are working in partnership with Accenture to deliver the vision for Policing in the West Midlands as part of a five year programme of work. This vision was outlined in the WMP2020 Blueprint which was submitted to the SPCB and approved by the Commissioner and Chief Constable in March 2015.
4. The WMP2020 Blueprint identified a number of candidate projects and changes which would need to be made in order to deliver this future vision.
5. The outline business cases for the first set of projects are currently being written to clearly define the case for change and to secure best value for the West Midlands as part of the agreed Commissioning Process. The developing programme of work including these proposed projects will be presented in a paper to the SPCB on the 16th June 2015.
6. There are also a number of live 'foundational' projects and programmes currently running within the WMP2020 Programme of Work which have now been aligned to the WMP2020 Blueprint.

WMP2020 PROJECT COMMISSIONING

7. The first two years of the WMP2020 Programme of Work is due to be outlined for approval in June 2015 before the individual projects are formally commissioned.
8. The Commissioning process involves defining the Outline Business Cases which state the reasons for making the investment and the benefits and Policing outcomes anticipated in line with the future WMP2020 Blueprint and vision.
9. The next stage of Commissioning involves further analysis to confirm what the potential investment options are, how the project will be delivered and how best value will be achieved.
10. A paper will be presented to SCPB on the 16th June to outline what the first two years of the WMP2020 Programme of Work will look like.

WMP2020 PROGRAMME OF WORK

This paper looks to outline some key updates from the projects which are already in the delivery phase of the WMP2020 Programme of Work. They can be summarised as:

Modernising Custody

11. This programme includes the delivery of two new large Custody blocks and the associated processes, equipment and capabilities necessary to bring the new facilities into operation.
12. The delivery of the Central Custody block remains on track for delivery in 2016. The Western Custody Block is now scheduled to be delivered at the end of July 2015 with the recruitment and training on plan to deliver in line with the opening timescales.

New Ways of Working

13. The completion of the refurbishment work on Lloyd House has been accelerated and brought forward to September 2016.
14. A selection of value for money solutions to create multi-purpose workspaces have been shortlisted which can support a new way of working within a streamlined and open office environment. The aim is to increase the capacity of Lloyd House and release leased buildings and drive down the costs of the remainder of the central Birmingham estate costs.
15. To support this new working environment the installation of a revised telephony system is currently 80% complete and due to complete finish in July this year. This will allow telephone numbers to follow the individual from wherever they may be working whilst making a saving of £500,000 in running costs. All old telephones will also be recycled at a modest but positive cost position for the West Midlands.

Data Centre Move and Estates Rationalisation

16. The move of the Central Birmingham Data Centre from leased accommodation in Civic House to Lloyd House has now been successfully completed on time and within planned budget. This was key to releasing the Civic House lease and reducing the ongoing revenue costs for the West Midlands Police estate.

17. The Coventry Estates project has also been approved to rationalise and exit 3 existing buildings including Tile Hill, George Poole and Radford sites, moving the teams to other local Coventry buildings. Operational Teams have already been moved from Tile Hill.

Front Office Project

18. The project to change the shape and number of front offices and the hours of operation is now in the final phase of delivery. The project is due for completion at the end of May 15 with all recruitment and training plans completed. This has enabled a projected saving of £3 million per year.

Information Security and Connection to new Police Secure Network (PSN)

19. Good progress has been made to ensure WMP systems will be ready, with all the necessary specifications met, to be able to connect to the upgraded Police Secure Network. The “Code of Connection” submission has been made with a view to secure Accreditation by September 2015 in line with connection timescales.

FINANCIAL IMPLICATIONS

20. The budgets for the WMP2020 Programme of Work, including all the foundational projects are built into the WMP2020 Budget Model. This model is being reviewed alongside the development of the Business Cases for the first two years of the programme.

LEGAL IMPLICATIONS

21. There are no legal implications to this paper.

RECOMMENDATIONS

22. That the Commissioner and Board note the contents of this report.

Deputy Chief Constable Thompson QPM