

Reporting period: 01 April 2017 to 30 September 2017

Table A: Key Indicators

Measure	Year to date actual	Count	Same period last year	MSF average	National result
IPCC appeals upheld					
% IPCC investigation appeals upheld	48%	10	38%	39%	39%
% IPCC local resolution appeals upheld	0%	0	0%	13%	60%
% IPCC non recording appeals upheld	55%	26	55%	36%	38%
% IPCC disapplication appeals upheld	0%	0	0%	0%	15%
% IPCC discontinuance appeals upheld	0%	0	0%	0%	0%
Force appeals upheld and completed					
% force investigation appeals upheld	19%	4	31%	13%	18%
% force local resolution appeals upheld	50%	2	0%	21%	14%
% force disapplication appeals upheld	0%	0	50%	9%	6%
% force discontinuance appeals upheld	0%	0	0%	0%	0%
Ave number days to complete all force appeals	110		40	62	66
Complaint cases - timeliness					
% complaint cases recorded within 10 days	31%	133	40%	68%	81%
Ave number of days to finalise complaint cases (not inc sub judice)	204		158	133	99
Ave number of days to finalise complaint cases (inc sub judice)	217		179	142	108
Allegations - timeliness					
Ave number of days to locally resolve allegations	127		90	90	70
Ave number of days to finalise allegations by local investigation	268		209	215	166
Ave number of days to finalise allegations by supervised investigation	0		0	0	0

Table B: Allegations

Measure	Year to date actual	Count	Same period last year	MSF average	National result
Allegations recorded					
Number of allegations recorded per 1000 employees	71		110	107	137
% of Other neglect or Failure in duty allegations	37%	295	30%	37%	38%
% of Incivility, impoliteness and intolerance allegations	11%	86	12%	14%	12%
% of Other assault allegations	9%	70	11%	8%	7%
% of Oppressive conduct or harassment allegations	7%	57	6%	5%	5%
% of Lack of fairness and impartiality allegations	5%	39	7%	5%	5%
Allegations finalised					
% allegations locally resolved	22%	87	16%	43%	43%
% allegations investigated	60%	238	71%	42%	43%
% allegations discontinued	0%	1	2%	2%	1%
% allegations disappplied	8%	32	5%	7%	7%
% allegations dispensed	0%	0	0%	0%	0%
% allegations withdrawn	9%	37	6%	6%	6%

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Table C: IPCC performance					
Measure	Year to date actual	Count	Same period last year	MSF average	National result
Ave number of days to complete referrals	3		4		
Casework - timeliness					
Ave number of days to forward appeals to the RAB	2		10		
Ave number of days to complete IPCC dispensations, disapplications and discontinuances	0		23		
Ave number of days to complete IPCC investigation appeals	53		46		
Ave number of days to complete IPCC local resolution appeals	0		0		
Ave number of days to complete IPCC non-recording appeals	17		23		
Ave number of days to complete IPCC disapplication appeals	0		21		
Ave number of days to complete IPCC discontinuance appeals	0		0		
Investigations - timeliness					
Ave number of days to finalise allegations by independent investigation	551		235	298	393
Ave number of days to finalise allegations by managed investigation	0		0	0	607

Notes**Table C:**

RAB refers to 'relevant appeal body'. Both Chief Officers of police forces and the IPCC are appeal bodies and consider appeals. The measure 'Ave number of days to forward appeals to the RAB' captures how long it takes the IPCC to determine that an appeal it has received should have been made to the force and to forward it to that force.

Data sources:

Complaint case and allegation data is taken from XML data submissions made by forces to the IPCC every quarter.

IPCC performance data is taken from the IPCC case management system.

Police force employee numbers are taken from the publication *Police Workforce, England and Wales, 31 March 2017* (National Statistics).

The Most Similar Force (MSF) groups for the calculation of the MSF averages used in this bulletin are those determined by the Home Office. Please note that British Transport Police and City of London Police do not have an MSF group. A list of the MSF groups is available on the IPCC website: <http://www.ipcc.gov.uk/reports/statistics/police-complaints/police-performance-data>.

Performance Framework counting rules and calculations:

The counting rules and calculations used to produce the data shown in this bulletin can be found on the IPCC website: <http://www.ipcc.gov.uk/reports/statistics/police-complaints/police-performance-data>.

Data constraints:

The data is sourced from live case management systems and provides a snap shot of information as it was at that time. Therefore, there may be variances between the information in this bulletin and information reported at a later date.

Further information:

A glossary providing a full list of definitions used in these bulletins, can be found on the IPCC website: <http://www.ipcc.gov.uk/reports/statistics/police-complaints/police-performance-data>.

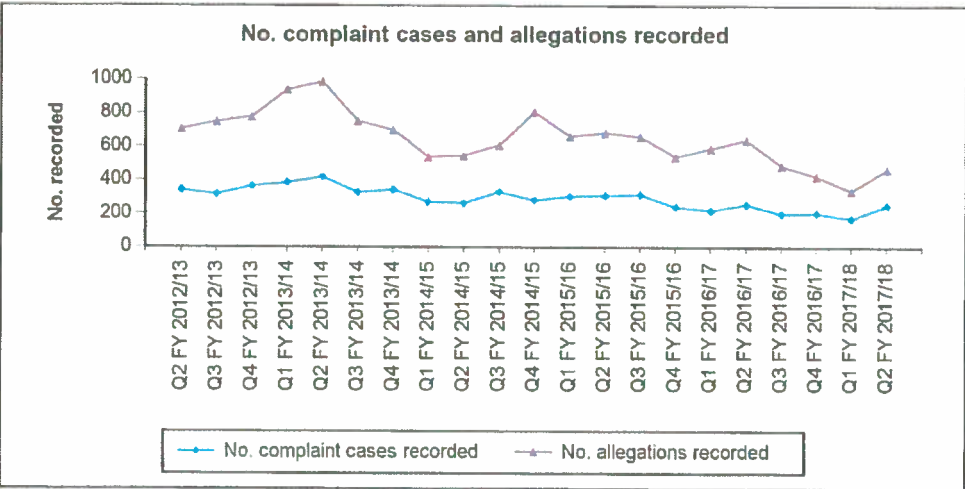
Additional information about the recording of police complaints, including the definitions of the allegation categories, can be found in the *Guidance on the Recording of Complaints Under the Police Reform Act 2002* on the IPCC website: <http://www.ipcc.gov.uk/reports/statistics/police-complaints/police-performance-data>.

Information about how the police complaints system operates, who can complain and how appeals are dealt with can be found in the *IPCC Statutory Guidance* (2015) on the IPCC website: <http://www.ipcc.gov.uk/page/statutory-guidance>.

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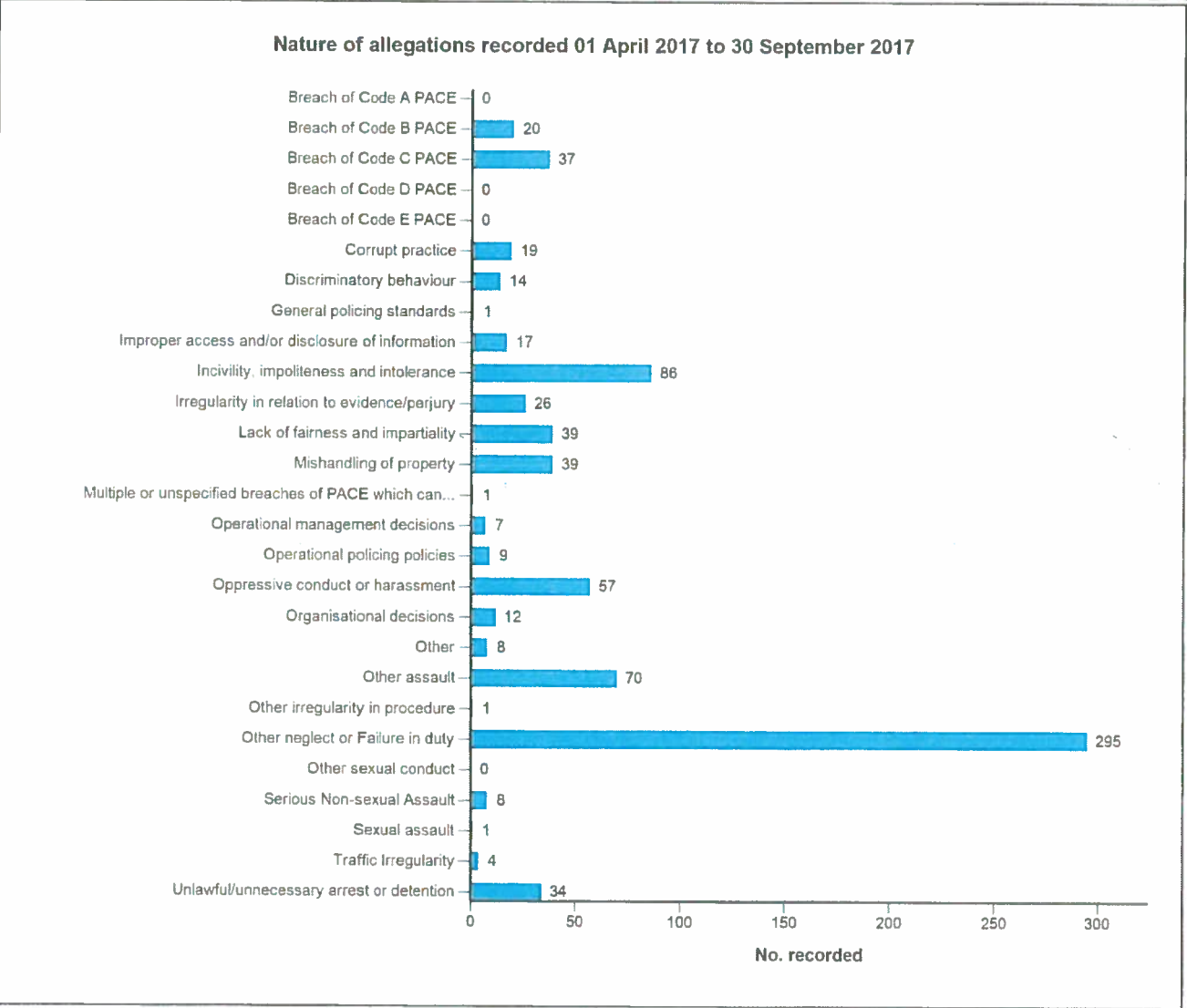
Complaint cases and allegations recorded



The line chart shows the number of complaint cases and allegations recorded in each quarter of each financial year. The bar chart shows the number of allegations recorded in each category this year to date.

A complaint case can have more than one allegation attached to it. From Q3 2012/13, the number of allegations recorded includes allegation categories that previously did not fall within the police complaints system.

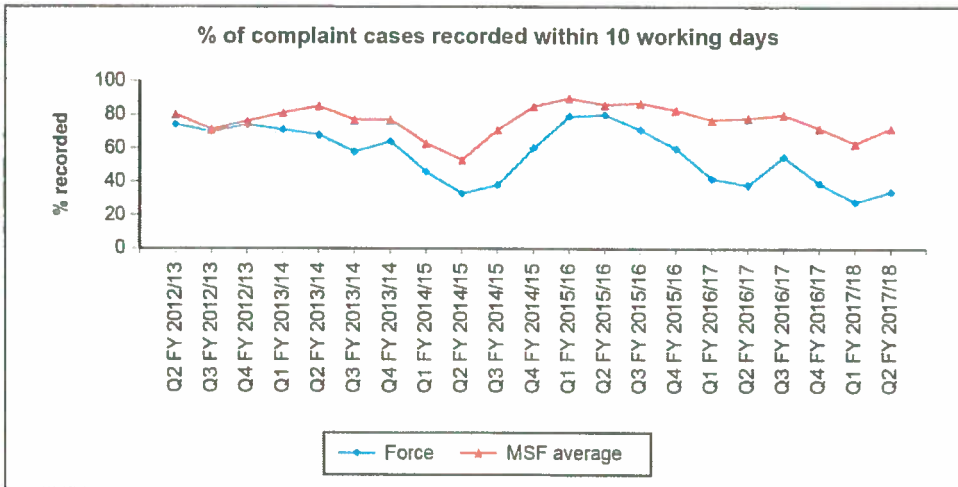
Definitions of the allegation categories can be found in the *IPCC Guidance Recording of Complaints Under the Police Reform Act 2002*.



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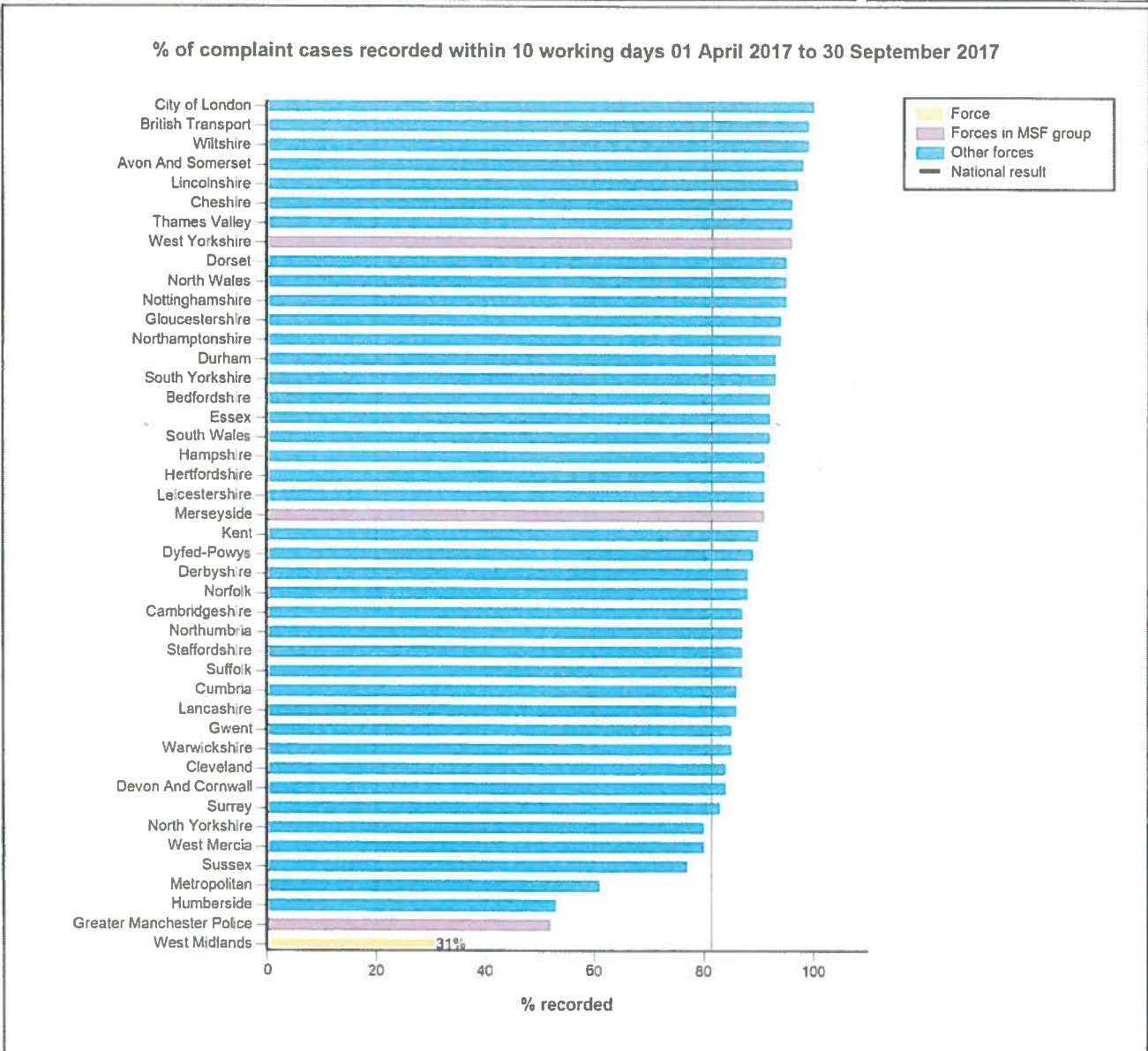
Complaint cases recorded within 10 working days



The line chart shows the percentage of complaint cases recorded within 10 working days in each quarter in each financial year.

The bar chart shows this information for each force for this year to date, compared to the national result.

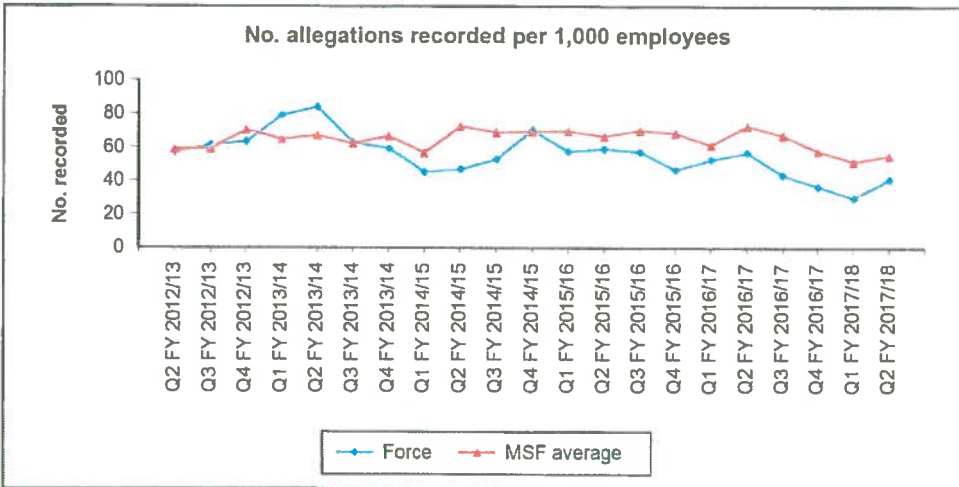
Complaint cases with 'invalid dates' have been removed from the data shown in these charts – refer to the *Performance Framework counting rules and calculations* on the IPCC website for an explanation of invalid dates.



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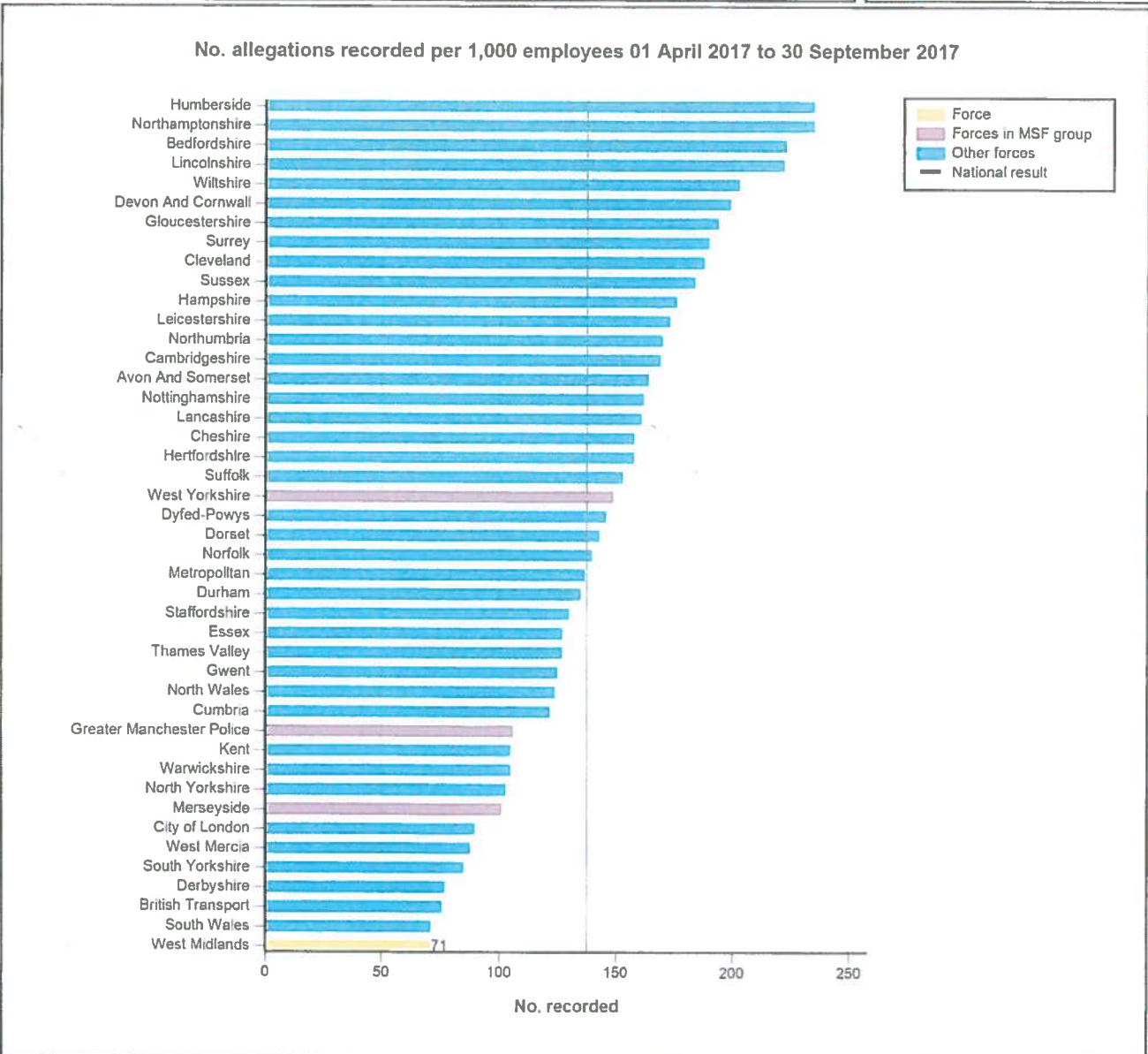
Allegations recorded per 1,000 employees



The line chart shows the number of allegations recorded for every 1,000 force employees in each quarter in each financial year.

The bar chart shows this information for each force for this year to date, compared to the national result.

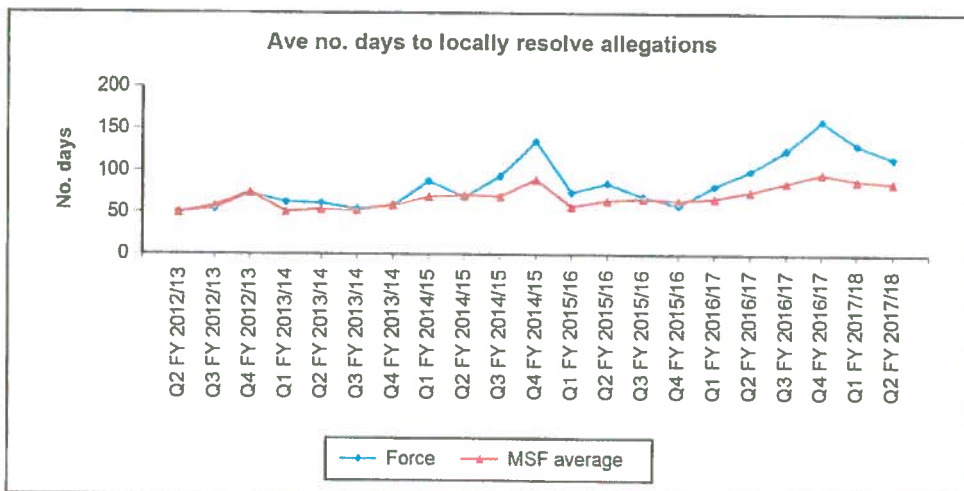
'Employees' means individuals employed by a force who fall within specific employee groups – refer to the *Performance Framework counting rules and calculations* on the IPCC website for further information.



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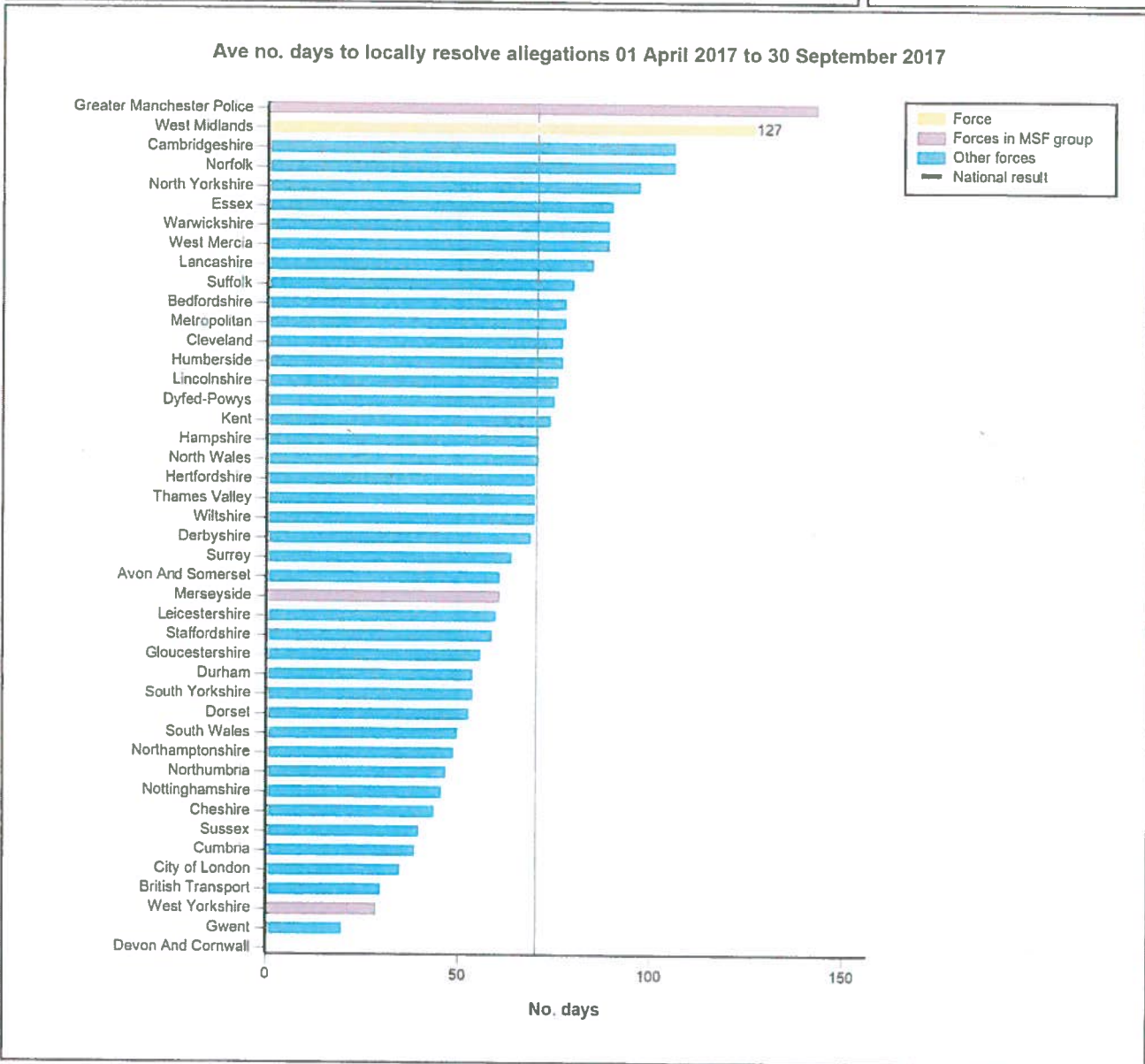
Allegations finalised - time taken to finalise allegations by local resolution



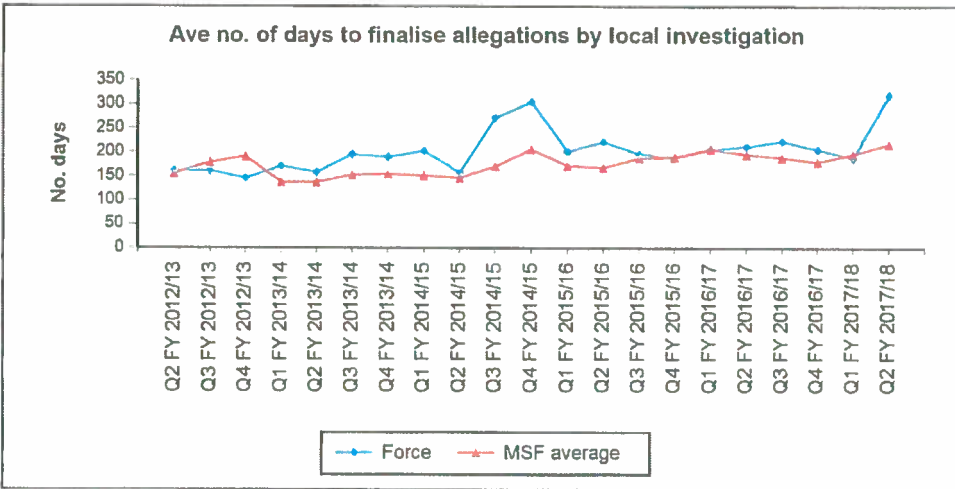
The line chart shows the average number of working days it has taken to finalise allegations by local resolution in each quarter in each financial year.

The bar chart shows this information for each force for this year to date, compared to the national result.

Allegations with 'invalid dates' have been removed from the data shown – refer to the *Performance Framework counting rules and calculations* on the IPCC website for an explanation of invalid dates.



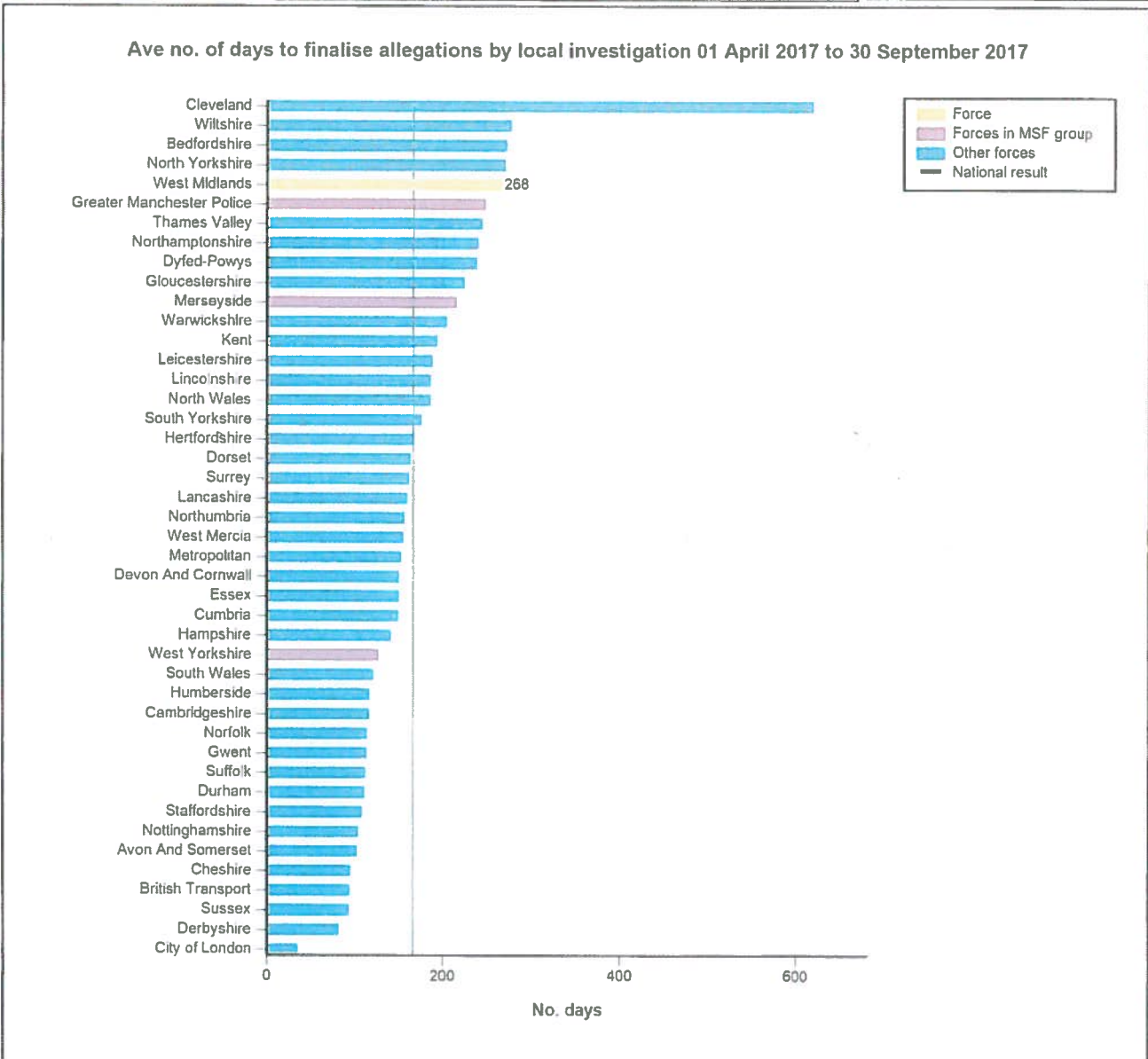
Allegations finalised - time taken to finalise allegations by local investigation



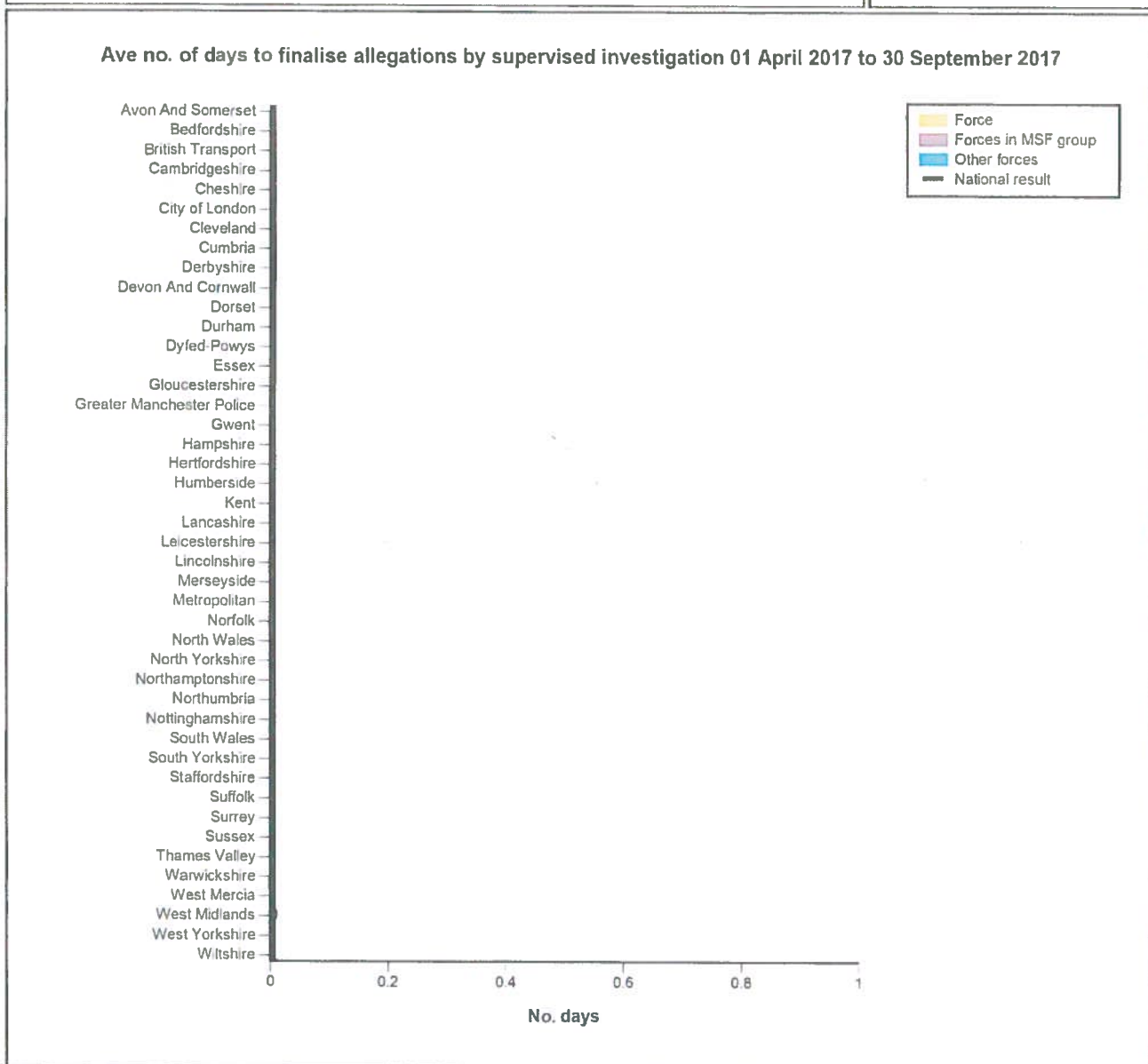
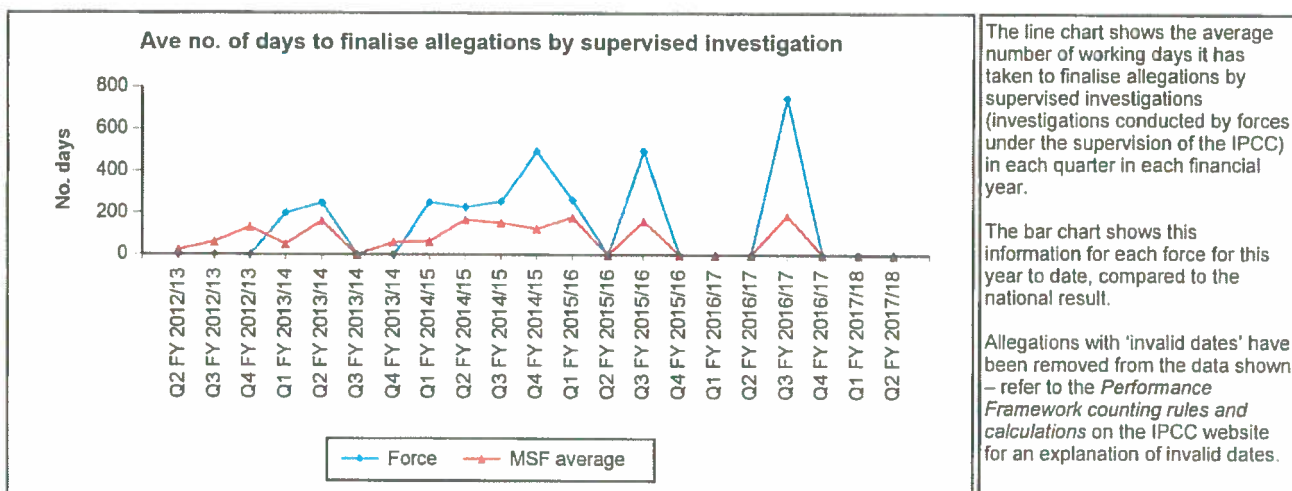
The line chart on this page shows the average number of working days it has taken to finalise allegations that were investigated locally (i.e. by the police force) in each quarter in each financial year.

The bar chart shows this information for each force for this year to date, compared to the national result.

Allegations with 'invalid dates' have been removed from the data shown – refer to the *Performance Framework counting rules and calculations* on the IPCC website for an explanation of invalid dates.



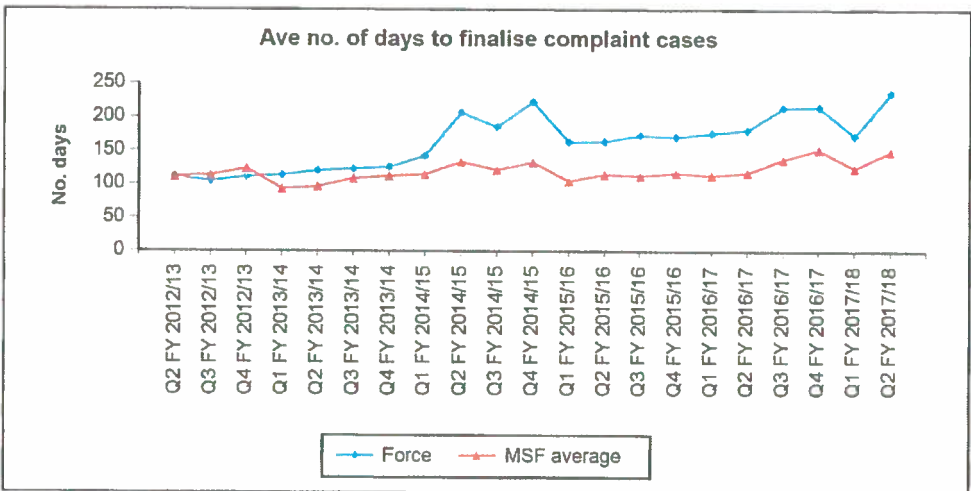
Allegations finalised - time taken to finalise allegations by supervised investigation



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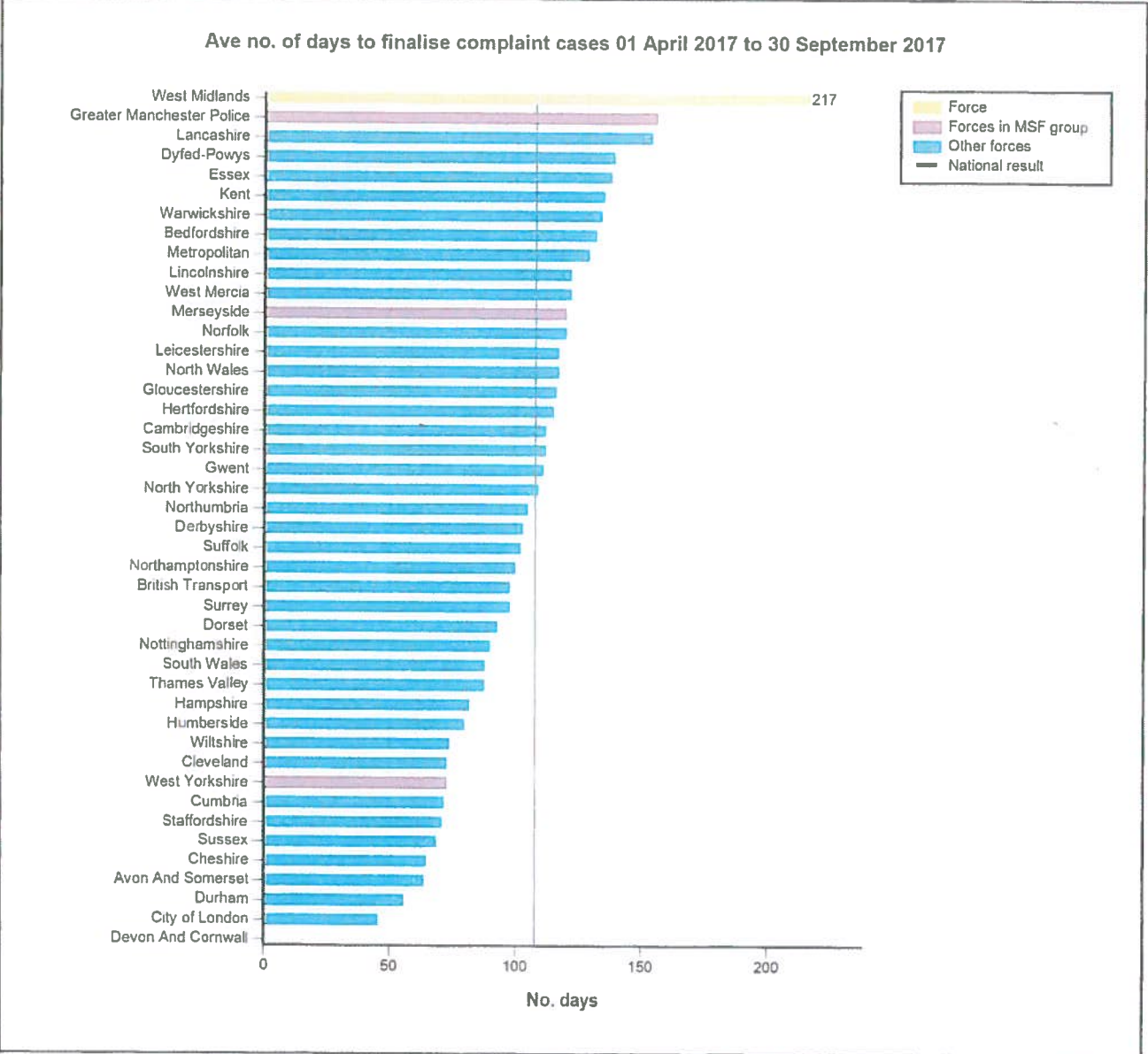
Complaint cases finalised - time taken to finalise complaint cases (including sub judice)



The line chart shows the average number of working days it has taken to finalise complaint cases in each quarter in each financial year.

The bar chart shows this information for each force for this year to date, compared to the national result.

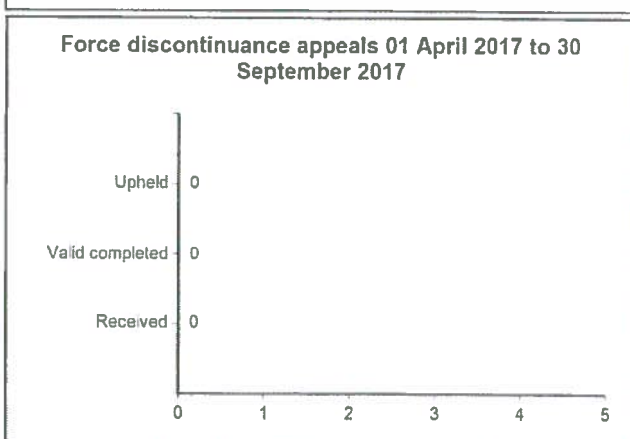
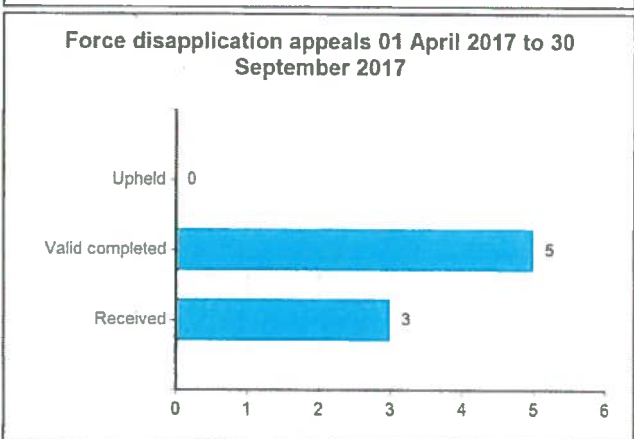
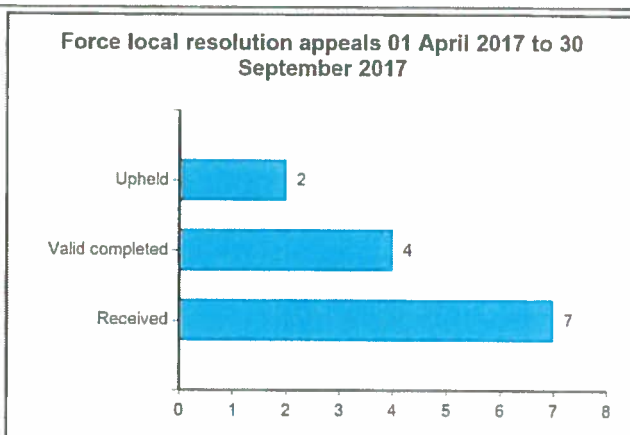
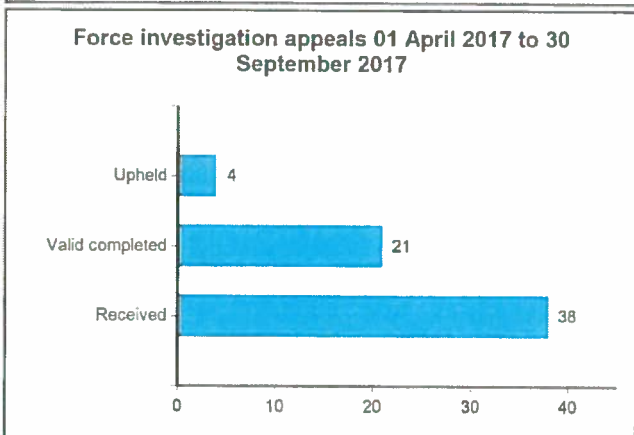
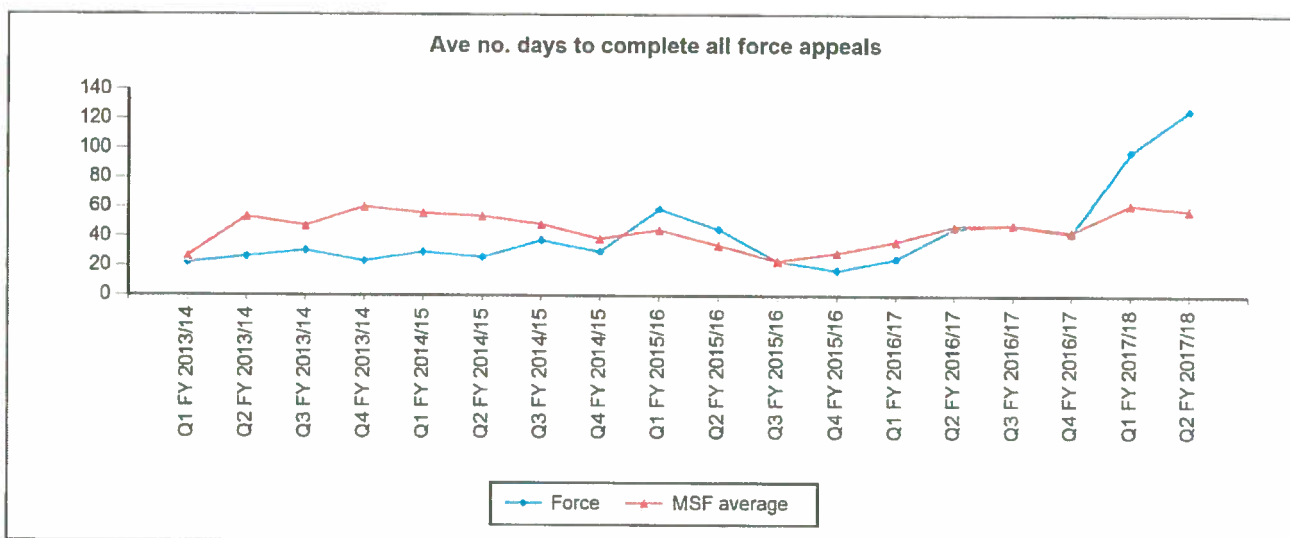
Complaint cases with 'invalid dates' have been removed from the data shown - refer to the *Performance Framework counting rules and calculations* on the IPCC website for an explanation of invalid dates.



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Force appeals



The line chart shows the average number of working days it has taken police forces to complete appeals (all appeal types) in each quarter in each financial year.

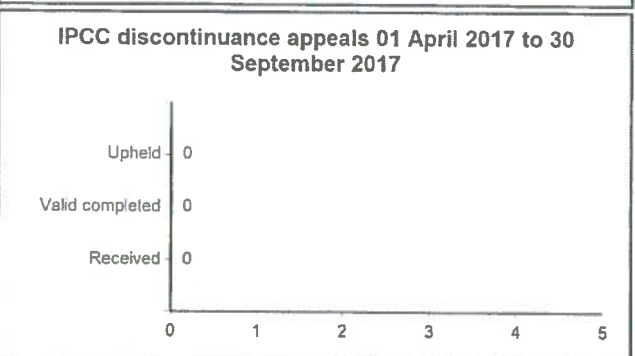
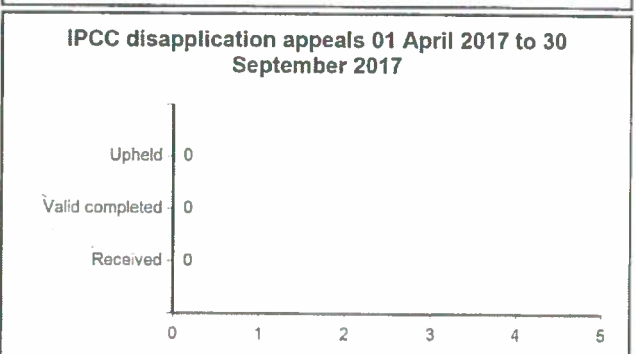
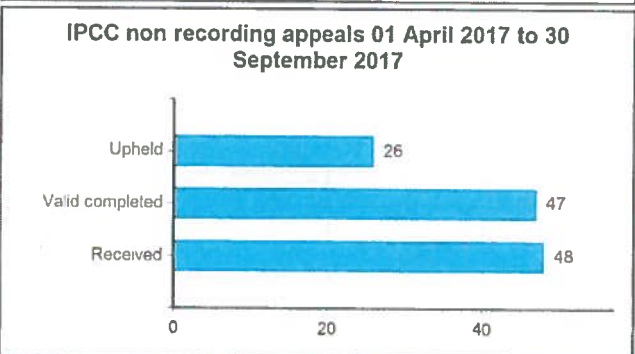
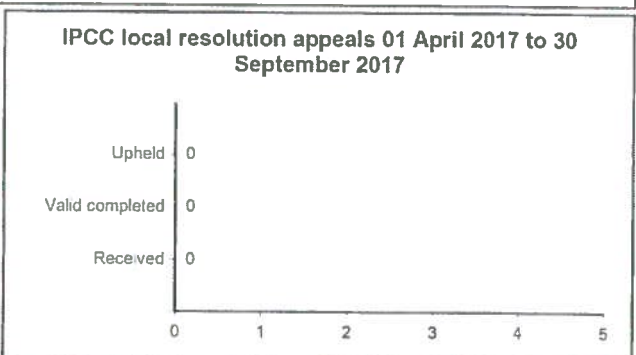
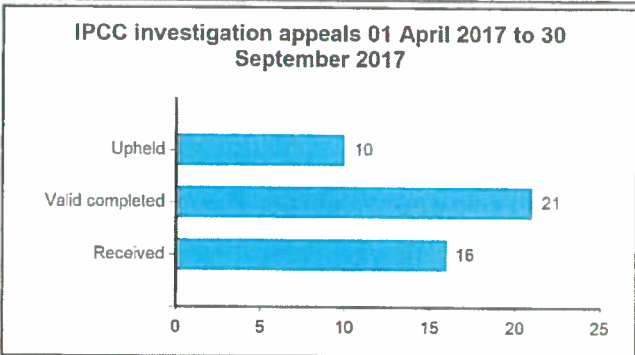
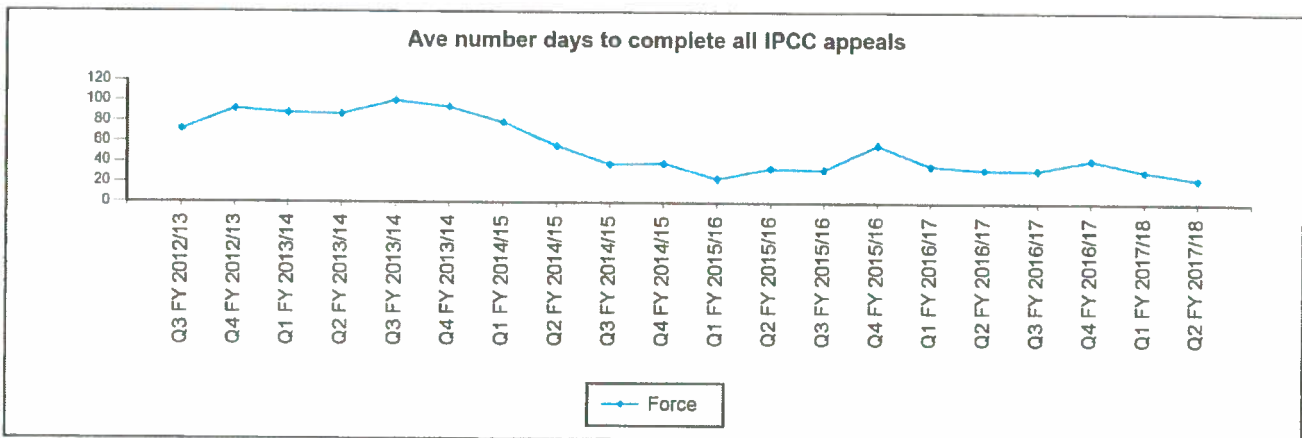
The bar charts show the number of appeals received, valid completed and upheld this year to date by police forces for each appeal type. 'Valid completed' excludes appeals where there was no right of appeal, i.e. invalid appeals, and any appeals that were withdrawn.

Force appeals data is only available from 2013/14. From 1 January 2016, the British Transport Police consider appeals. Before this date all appeals relating to the British Transport Police were considered by the IPCC.

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IPCC appeals



The line chart shows the average number of working days it has taken the IPCC to complete appeals (all appeal types) in each quarter in each financial year.

The bar charts show the number of appeals received, valid completed and upheld this year to date by the IPCC for each appeal type. 'Valid completed' excludes appeals where there was no right of appeal, i.e. invalid appeals.

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Data Tables - IPCC data

Table D: No. of referrals received

Previous Year				Current Year			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
84	67	59	89	56	59		

Table E: No. mode of investigation (MOI) decisions made

MOI decision	Previous Year				Current Year			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Independent	22	14	18	11	14	24		
Managed	0	0	0	0	0	0		
Supervised	0	0	0	1	0	0		
Local	56	50	35	66	34	25		
Refer back	8	5	6	12	8	8		

Table F: IPCC appeals received, completed and upheld

Appeal type	Previous Year				Current Year			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Inv received	17	9	9	15	5	11		
Inv completed	12	13	11	13	10	12		
Inv valid completed	11	13	11	11	9	12		
Inv upheld	6	3	7	6	5	5		
% inv upheld	55%	23%	64%	55%	56%	42%		
LR received	0	1	1	0	0	0		
LR completed	0	0	1	1	0	0		
LR valid completed	0	0	0	1	0	0		
LR upheld	0	0	0	1	0	0		
% LR upheld	0%	0%	0%	100%	0%	0%		
NR received	9	15	22	18	27	21		
NR completed	11	10	22	21	26	22		
NR valid completed	6	5	21	18	26	21		
NR upheld	2	4	15	12	16	10		
% NR upheld	33%	80%	71%	67%	62%	48%		
Disapp received	0	1	0	0	0	0		
Disapp completed	0	1	0	0	0	0		
Disapp valid completed	0	0	0	0	0	0		
Disapp upheld	0	0	0	0	0	0		
% disapp upheld	0%	0%	0%	0%	0%	0%		
Discon received	0	0	0	0	0	0		
Discon completed	0	0	0	0	0	0		
Discon valid completed	0	0	0	0	0	0		
Discon upheld	0	0	0	0	0	0		
% discon upheld	0%	0%	0%	0%	0%	0%		

The figures in Tables D and E include all referrals, not just those arising from complaints. Table D shows the number of referrals received in each quarter. Table E shows the IPCC MOI decision for referrals completed in each quarter. The sum of the figures for each quarter in Table E may be different to the figures in Table D as a referral may be received in one quarter and completed in another.

Table F shows the number of appeals received, completed and upheld by the IPCC in each quarter for each appeal type. 'Inv' refers to investigation appeals, 'LR' to local resolution appeals, 'NR' to non recording appeals, 'Disapp' to disapplication appeals and 'Discon' to discontinuance appeals. Data for disapp and discon appeals is not available prior to 11 March 2013. 'Valid completed' excludes appeals where there was no right of appeal, i.e. invalid appeals. The calculation for the % appeals upheld excludes any appeals that were deemed invalid.

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Data tables - Allegations finalised

Table G: Means allegations finalised by

Means		Previous Year				Current Year			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Investigation	No.	399	363	402	221	92	146		
	%	72%	70%	74%	70%	46%	75%		
Local resolution	No.	96	76	82	63	62	25		
	%	17%	15%	15%	20%	31%	13%		
Withdrawn	No.	31	30	32	13	31	6		
	%	6%	6%	6%	4%	16%	3%		
Discontinued	No.	4	16	3	0	0	1		
	%	1%	3%	1%	0%	0%	1%		
Disapplied	No.	21	34	25	19	15	17		
	%	4%	7%	5%	6%	8%	9%		
Dispensed	No.	0	0	0	0	0	0		
	%	0%	0%	0%	0%	0%	0%		

Table H: Allegations finalised by investigation type

Investigation type		Previous Year				Current Year			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Independent	No.	2	2	2	5	2	7		
	%	1%	1%	0%	2%	2%	5%		
Managed	No.	0	0	0	0	0	0		
	%	0%	0%	0%	0%	0%	0%		
Supervised	No.	0	0	2	0	0	0		
	%	0%	0%	0%	0%	0%	0%		
Local	No.	397	361	398	216	90	139		
	%	99%	99%	99%	98%	98%	95%		

Table G shows the means by which allegations were finalised as a number and a percentage of the total number of allegations finalised by all means (including those with means 'not known') in that quarter. 'Investigation' includes all types (independent, managed, supervised and local).

Table H shows the number of allegations finalised by investigation in each quarter, broken down by investigation type. The percentage is of the total number of allegations finalised by investigation.

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Data tables - Force appeals

Table I: Force appeals received, completed and upheld

Appeal type	Previous Year				Current Year			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Inv received	43	25	43	45	13	25		
Inv completed	14	28	36	9	10	11		
Inv valid completed	12	27	33	8	10	11		
Inv upheld	1	11	8	1	3	1		
% Inv upheld	8%	41%	24%	13%	30%	9%		
LR received	8	2	3	4	4	3		
LR completed	0	5	2	0	3	1		
LR valid completed	0	3	2	0	3	1		
LR upheld	0	0	0	0	1	1		
% LR upheld	0%	0%	0%	0%	33%	100%		
Disapp received	2	6	2	6	2	1		
Disapp completed	2	3	2	1	4	1		
Disapp valid completed	2	2	2	0	4	1		
Disapp upheld	1	1	0	0	0	0		
% disapp upheld	50%	50%	0%	0%	0%	0%		
Discon received	0	0	0	0	0	0		
Discon completed	0	0	0	0	0	0		
Discon valid completed	0	0	0	0	0	0		
Discon upheld	0	0	0	0	0	0		
% discon upheld	0%	0%	0%	0%	0%	0%		

Table I shows the number of appeals received, completed and upheld by police forces in each quarter for each appeal type. 'Inv' refers to investigation appeals, 'LR' to local resolution appeals, 'Disapp' to disapplication appeals and 'Discon' to discontinuance appeals. 'Valid completed' excludes appeals where there was no right of appeal, i.e. invalid appeals, and any appeals that were withdrawn. The calculation for the % appeals upheld excludes any appeals that were deemed invalid and any that were withdrawn.

Force appeals data is only available from 2013/14. From 1 January 2016, the British Transport Police consider appeals. Before this date all appeals relating to the British Transport Police were considered by the IPCC.