



STRATEGIC POLICING AND CRIME BOARD

7th June 2016

Performance against the 2015 -16 milestones and deliverables in the Police and Crime Plan

PURPOSE OF REPORT

1. To update members of the Strategic Policing and Crime Board (the Board) on performance and progress against the milestones and deliverables included within the Police and Crime Plan

EXECUTIVE SUMMARY

2. The paper reports on a board range of performance issues across a variety of policing areas. The comparison to similar forces is made in several areas including recording crime, satisfaction and the results and findings of HMIC reports. This paper reports on a range of policing issue that step outside normative assumptions of performance and includes updates on societal and economic issues that impact upon policing. For example, the forces position on the 'Living Wage' is outlined as is the current response to offender management and the efforts to provide clarity and legitimacy to Stop and Search Powers.

BACKGROUND

3. The Police and Crime Plan 2015/16 sets out a variety of milestones and deliverables. Progress against the milestones and deliverables will be reviewed periodically throughout the year and presented to the Board. This report provides an overarching view of the position regarding the Police and Crime Plan objectives, The Board will also receive individual reports on specific issues during the course of its business.

Section 1 – Pride in Our Police

Confidence in Policing

Deliverable: Increase Public Confidence

4. As measured by the Force's own Feeling the Difference survey, in Wave 39 (January 2016) 82.9% of respondents said they had confidence in their local police. This is a slight decrease of 0.7% from the previous wave.
5. There have been no significant changes to public confidence since the step change down in Oct 2010 (Wave 27) and levels have been particularly stable since Jun 2014 (Wave 36).
6. In Wave 39, confidence in local policing on individual Local Policing Units (LPU) ranges from 87.4% in Walsall to 77.3% in Birmingham East. Since 2010 Birmingham West and Central and Birmingham East have been the LPUs with the lowest public confidence rates. All LPU's are stable apart from Wolverhampton who saw a drop in wave 39 to 81.7%, from 87.9% 6 months previously.
7. The National average for confidence as measured by the Quarterly British Crime Survey (latest data Dec 2015) is 78.0%. West Midlands Police confidence figure was 75.4%. The gap between the National average and West Midlands Police is currently 2.6%. This gap has improved since September 2015.
8. Wave 39 will be the last wave of Feeling the Difference. Going forward, public confidence information will be collected via the new Multi-Channel Communication Management Tool (MCCMT). The survey will be moving online and is closely linked with the Active Citizens project.

Satisfaction with service

Deliverable: Satisfaction with Service on Crime and Anti-Social Behaviour (ASB)

9. Contact Counts performance up to the end of April 2016, shows that satisfaction with service is stable for both ASB and Crime. Monthly data relates to incidents and crimes that occurred 6 weeks before the interview. An average, of 83.2%¹ of victims of crime were satisfied with the service they receive. This monthly average has been stable for 2 years. An average of 78.4% of victims of ASB were satisfied with the service they received. This monthly average has been stable for 4 years.
10. Local Policing Units performance is also stable.
11. Contact Counts satisfaction for CRIME is mandated for all Forces and comparable data is made available in iQuanta. West Midlands Police have maintained a 2nd best position in the Most Similar group with an average of 84.3% for the 12 months to December 2015. The Force is also now above the group average.

¹ SfN current process average at April 2016.

Accurate Crime Recording

Deliverable: Maintain accuracy of crime recording as demonstrated through HMIC inspection

- 12 No update to the report in March 2016. HMIC has announced its intention to revisit all 43 police forces, over a four year rolling program and carry out Crime Data Integrity (CDI) inspection, starting in April 2016. The Force may be visited with 4 weeks' notice

Access to Police Services – Contact

Deliverable: Review the ways in which the public can contact West Midlands Police

eNotes System

- 13 Force Contact eNotes is a Customer Relationship Management (CRM) System to record all forms of contact received from the Public (Person, Telephone, Email and Intercom). Prior to eNotes introduction the force did not capture the volume of demand which didn't result in an Oasis incident, Crime number or IMS log. The force was unsighted on understanding how many times we would provide information on:

- Advice on civil matter through to directions
- Sign post to other agencies
- Calls transferred
- Vehicle seizures recorded
- Bail signing

- 14 The eNotes system was developed to collate an understanding of all non-emergency calls/ visits from the public. Through understanding this demand the eNotes system would allow the Contact Handler/ Public Contact Officers to:

- See the historic background of a caller
- Improve decision making
- Identify vulnerability early on
- Record of ALL non-emergency calls/ visits and demand by call type

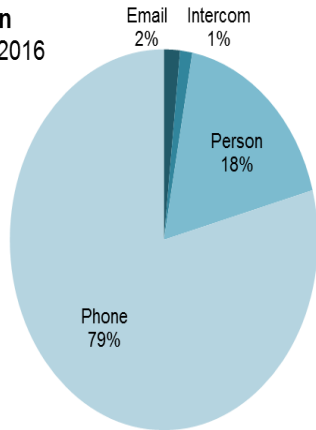
- 15 eNotes was introduced as a force system to Force Contact in November 2013. It was launched alongside the new Non-Emergency Contact Centres at Lloyd House and West Bromwich. (Public Contact Office went live with eNotes in Feb 16). Contact Officers/ Public Contact Officers are expected to create records for every interaction and method of contact. This is the first time the force will be able to retrieve historical information in all forms of contact e.g. Oasis, Crimes, and Signposting.

- 16 eNotes data is used to build knowledge, intelligence and historical information to support officers in their decision making and provide a more professional approach to the public as a customer of West Midlands Police. Wider force departments are now using eNotes to aide in their research and corroborate on going issues including repeat callers (prior to eNotes a record would not have been recorded on any Police system unless the content of the contact warranted an Oasis incident or Crime, so repeat caller issues were never accurately captured). eNotes also provides the data and ability to understand the volume and typology of these interactions. Management

Information is also able to be captured and used to understand any trends, patterns and monitor process changes in services. February 2016 saw the extension of the eNotes system to the Public Contact Offices which has enabled a much broader picture to be built of all outcomes from initial contact with West Midlands Police.

- 17 The number of Contacts recorded via the eNotes system has been increasing since its inception however the percentages are broadly in line with the wider seasonal demand picture (increasing to Summer Peak).

Contact Origin
March & April 2016

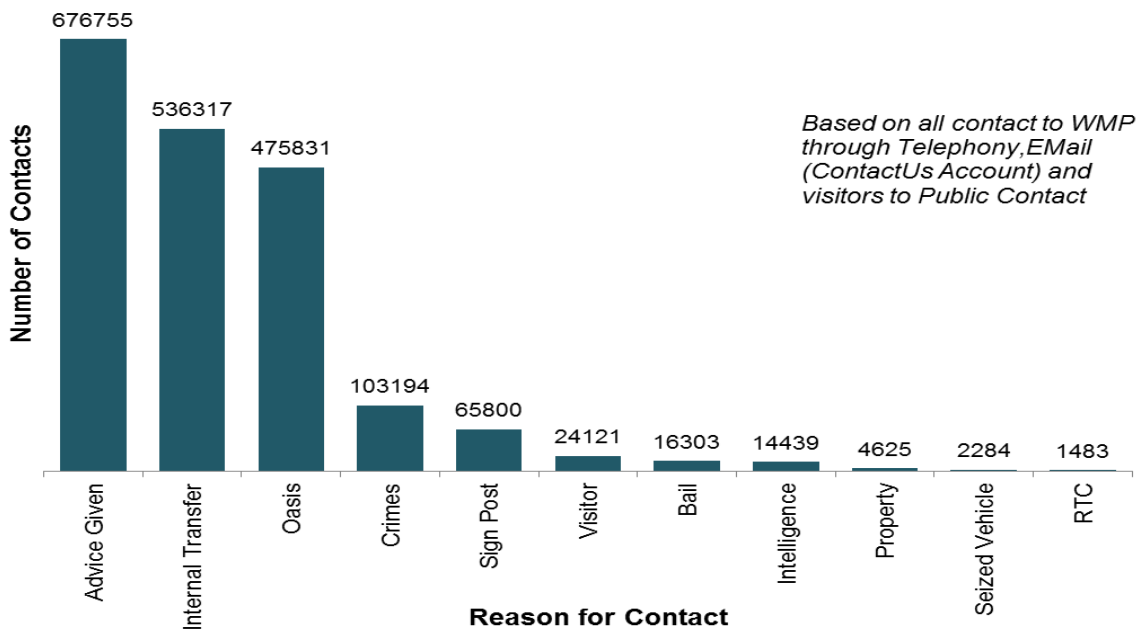


'Intercom' contacts relate to calls received via Call Buttons placed on Police Buildings across the Force estate. These calls are answered through the Non-Emergency Contact Centres and are responded to in line with the identified need (these contacts include contractors and other visitors to police sites).

For most contacts the type of outcome resulting is consistent across each of the initial origin 'types', except for Visitor and Bail (Bail 'Sign-on') which are confined in the main part to Public Contact Offices.

'Visitor' contacts relate to those persons attending Public Contact Offices to meet a named member of staff/prearranged meeting.

Total Contacts and Outcomes based on eNotes Data
March / April 2016



As eNotes is essentially a Customer Relationship Management (CRM) system the overall numbers may not reflect total numbers recorded via other systems (e.g. Crime) as contacts may relate to more than one outcome/repeat contact

Putting Officers in local Post Offices

18. In 2015 the Engagement Steering Group approved a pilot of placing Police Neighbourhood team in local Post Offices. The pilot would focus on placing staff in Post Offices during the greatest footfall for community reassurance and engagement with those who may not naturally attend a local police station or meetings.
19. WMP took up the opportunity to trial the initiative as a part of the face-to-face strand of engagement. Data is provided by the PO to signpost the police to the busiest periods, so as to gain maximum efficiency of staff time. The information is then used to ensure officers are present at the location for a 1 to 2 hour period weekly or fortnightly, as agreed with the local PO, so as to engage but not disturb the customer flow.
20. WMP launched this initiative officially on May 9th 2016 covering two Local Policing Units. Eight Post Offices have been identified on Birmingham North (BN) with ten Post Offices identified on Sandwell to launch in June 2016. The launch at Castle Vale PO attracted publicity from local radio and television, and West Midlands Police engaged with approximately 120 people over a two hour period. This allowed for crime prevention advice and supporting the use of bike registration. Members of the public also provided feedback with regards to local concerns.
21. The pilot will be reviewed at the 3 and 6 month stage with monthly evaluations. Dependent upon the evaluation, the project may be incorporated within our WMP 2020 Change Programme.

Effective Accountability

22. Following the election, the Commissioner has refreshed and re-established the Strategic Policing and Crime Board (SPCB), comprising Assistant Police and Crime Commissioners and non-executive Board members. The SPCB members were selected following an open competitive selection process, and will be awarded contracts for services with the OPCC. The new SPCB will meet monthly in public (with meetings webcast where possible), supporting the delivery of the Commissioner's "holding to account" function. A new SPCB report workplan is in development. In addition, all SPCB members will have a portfolio of lead areas covering the following:
 - Geographic links to local authorities and Neighbourhood Policing Units
 - Thematic responsibilities drawn from the Police and Crime Plan
 - WMP2020 links
 - Joint Audit Committee (4 non-executive members)
23. SPCB members will negotiate and engage with their respective governance structures as appropriate to support the delivery of the Commissioner's statutory functions.

Section 2 – Stronger, Safer, More Prosperous Communities

Deliverable: Fear of crime affecting fewer and fewer people

24. Wave 39 of Feeling the Difference recorded that 15.6% of the public interviewed were fearful of becoming a victim of crime. This was better than the current average of 16.7%.
25. There is no national data available for comparison.
26. Fear of crime in Wave 39 was highest in Walsall (21.3%) and lowest in Solihull (12.2%). Coventry has seen a significant step change up in the average percentage of people fearful of becoming a victim. Current average is now 19%, from 13% prior to 2012. All other Local Policing Units are stable.
27. There is no data available about which crimes people are more fearful of

Supporting Local Policing and Public Engagement - Safer Travel Plan

Deliverable: Continued Reductions in Crime on Public Transport Network

28. At the end of the 2015/16 financial year, total crime across public transport was showing a 6% reduction. Both total bus and total rail crime experienced a 6% reduction. Most crime categories on the bus network showed strong reductions compared to the previous year. A small rise in violence was reported (2%, equivalent to 9 offences), and similarly on the rail network (3%, a rise of 7 offences). There was also a rise in the reporting of sexual offences across the public transport network as a result of increased awareness of Operation Empower. The bus network experienced a 7% increase (equivalent to 10 crimes) and the rail network a 60% increase (equivalent to 24 crimes). Central Birmingham experienced a reduction of 18% in total bus crime, and 8% in total rail crime over the year. The Black Country also experienced a reduction of nearly 4% in total rail crime, and a small increase of 1% (7 offences) in total bus crime.
29. There is excellent news in terms of passenger satisfaction following on from the autumn 2015 wave recently published:-

Bus

- On board = 80% (up from 78% in 2014 and notably 70% in 2012) putting us slightly under national average (82%) but a significant improvement.
- At stop = 77% (up from 76% in 2014 and notably up from 68% in 2012) putting us the same as the national average, again a significant improvement.
- Passengers witnessing incidents of concern = 7% (down from 8% in 2014 and notably down from 17% in 2012) putting us the same as the national average.

Rail

- On board = 82% (up from 76% in 2014)
- At station = 73% (up from 67% in 2014)

30. Metro passenger satisfaction figures will not be reported until later in the year.
31. Project Empower: - we continue with The Forum Theatre education package 'Touching Moments' which has already reached over 2,500 year 7, 8 & 9 children across Birmingham.
32. The Safer Travel Team restructured from April 2016 forming two larger operational teams focused on evening peak and late turn cover whilst allowing the creation of a number of new posts:

- **Safer Travel Education Role**

Working across the Centro region the post holder will develop, deliver, promote and implement effective education packages in consultation with the partnerships police, communications and ASB resources as well as all relevant stakeholders.

- **Safer Travel Communications officer**

As part of the Safer Travel Partnership manage proactive and reactive communications internally (Safer Travel, police & transport industry) and external stakeholders and partners, delivering positive and proactive communications to support the partnerships vision and achievement of the West Midlands Local Transport Policing Plan aims/objectives.

- **Safer Travel Crime Review Officer**

A qualitative role aimed at reviewing crimes on public transport to identify additional/further investigative opportunities and supporting LPUs in conducting relevant investigations acting as a specialist / link to the industry.

- **ASB team**

The team is staffed completely by Police staff/Centro ASB caseworkers replacing the PCSOs who were fulfilling the function.

An effective Criminal Justice System

Deliverable: Review Current CJS Partnership Arrangements

33. The local Criminal Justice Partnership leads on two distinct themes of bringing offenders to justice who is led within West Midlands Police (WMP) by Criminal Justice Services (CJS) and the management of offenders, led by the Integrated Offender Management (IOM) team.

Bringing Offenders to Justice

34. There is an effective meeting structure at both strategic and tactical levels involving representatives from the Crown Prosecution Service (CPS), Her Majesty's Courts Service (HMCTS); both Magistrates and Crown, the National Probation Service (NPS) and the four regional police services including WMP. Strategic meetings are held quarterly and are attended by the Chief Superintendent (Head of CJS), together with regional heads from each of the respective partners. Tactical meetings are held

monthly and when necessary more regularly and are attended by operational leads from across the region, including the Strategic Prosecutions Manager for WMP. In addition to this, monthly meetings have also been recently implemented specific to Domestic Abuse. Force CID also meets with the CPS Complex Case Work Unit, reviewing cases at the earliest opportunity, allowing in-depth case reviews and bespoke prosecutions. Quarterly regional meetings are also now in place for Public Protection matters in order to review thematic issues.

35. Over the last 12 months, the agenda has focussed on the implementation of Transforming Summary Justice (TSJ) and Better Case Management (BCM), two national initiatives aimed at providing more effective and efficient justice for victims and witnesses. TSJ was introduced into the Magistrates Courts in June 2015 and BCM into the Crown Courts in January 2016. Both initiatives have challenged all the agencies to work together more effectively and for the Police and WMP there has been a greater emphasis on the provision of an effective prosecution file that meets standards in relation to timeliness and quality. This has involved fortnightly meetings with senior leaders from CPS, HMCTS and WMP together with an escalation policy for cases not meeting those standards. All partners are held accountable for their individual performance, which is collated regionally and reported nationally. The area was ranked 3rd overall in the country at the end of year report for TSJ and BCM has seen significant improvements in the guilty plea rates at first appearance.
36. There is also an emphasis on the provision of a digital case file, which thanks to the previous investment in the Electronic File Build (EFB), has placed WMP in a stronger position than some of its neighbouring forces. However, there is still a need to develop this further in line with the national steer towards a fully Digital Case File meeting the needs of all relevant partners, for which WMP are represented from both a CJS and WMP 2020 perspective. BCM has now progressed digital file provision and prosecution into the Crown Court itself via the Digital Cloud System (DCS) that was implemented in March 2016.

Integrated Offender Management (IOM)

37. There are excellent partnership relationships at a strategic level between WMP and the National Probation Service (NPS), Community Rehabilitation Companies (CRC), National Offender Management Service (NOMS), Ministry of Justice (MOJ), HM Prison Service (HMPS), Youth Justice Board (YJB) and Youth Offending Teams (YOTs). There are effective IOM Boards reporting to each of the seven Community Safety Partnership Boards within the force area, and seven YOT Management Boards, with representation from relevant agencies at a senior level. This reflects the excellent co-located, multi-agency work going on across the region to reduce reoffending for both children and adults. In addition, there are regular monthly meetings between WMP heads of IOM and both CRC and NPS.
38. There is also a quarterly meeting of the WM Reducing Reoffending Steering Group (WMRRSG) with senior representation of all key stakeholders, including the OPCC. The WMRRSG held an away day last summer and agreed the development of key sub groups and priorities which are beginning to see dividends in terms of joining up partners to better inform the commissioning of services. The group is also providing a consultative body for developments on devolved justice under Public Sector Reform, and have agreed to take governance of potential Restorative Justice and Female Offender pilot projects in the new financial year. WMRRSG now has an effective work plan, provides strategic direction to the IOM Boards, and is committed to producing an annual report for stakeholder groups.

Effective partnerships

Deliverable: Partnerships – work with other agencies to better share information and intelligence

39. West Midlands Police (WMP) engages in information sharing protocols across West Midlands's partnerships to facilitate subject and geographic specific objectives. Whilst essential and often effective in supporting service delivery, their application is invariably limited and provide little in the way of predictive information and analysis which offers greater scope to identify where public service resource might be more effectively and pre-emptively deployed. WMP Data Driven Insights (DDI) is developing this functionality.
40. The Project Service Reform manifesto describes data integration and digital as key enablers in the delivery of reformed and more effective public services. Activities to progress this ambition include:
- A West Midlands-wide review of research, intelligence and analysis capability and capacity
 - Work to scope and describe the 'art of the possible' with supporting 'Troubled Individual' cases
 - Engagement with Cabinet Office "Better Use of Data" project to inform development of legislative changes
 - Consultation with DCLG
41. The above will inform the development of a medium term ambition to create a "Global Institute" for Public Service Reform – which will drive the planning and reform programme - and a future data devolution 'ask' of government. In the shorter term it is proposed to convene a forum of information managers, legal service personnel and practitioners to clarify areas in the collaborative and integrated working space where information could be shared, risks managed and opportunities sought to streamline or consolidate Information Sharing Agreements. WMP are also exploring the creation of a Police Information Liaison Officer (PILO) to oversee/broker data sharing arrangements.

Development of West Midlands Combined Authority

42. A Combined Authority is a statutory body that facilitates collaboration and joint working between local authorities, to drive economic prosperity for the area. The West Midlands Combined Authority 'establishment' Order is currently before Parliament and is anticipated to come into force on 10 June 2016, on which date the WMCA will be established – known as "vesting day". A draft constitution for WMCA has been prepared for approval at the first meeting, and a Chief Executive (Martin Reeves, Chief Executive of Coventry City Council) and Chief Operating Officer (Jan Britton, Chief Executive of Sandwell Metropolitan Borough Council) have been appointed, in addition to Monitoring and s.151 Officers. Governance structures, including Cabinet portfolios and various subcommittee structures, are also in development. The OPCC will have Observer status in WMCA, a non-statutory status for those authorities and organisations that wish to be part of the Combined Authority and/or at this stage are not a Non-Constituent or Constituent Member. An Observer does not have voting rights but is entitled to participate in any debate at Combined Authority Meetings but not its Committees or Sub Committees. Named members and substitutes are required, as is the case with Constituent and Non Constituents, and

would be subject to the same codes and protocols as other members. The Police and Crime Commissioner is the named member, and the Chief Executive the named substitute. The “fee” for Observer status is £25,000 p.a. which the Commissioner has already allocated in the 2016-17 budget (see [WMPCC 009 2016](#)).

43. Subject to the approval of all the constituent members, there will subsequently be a Mayoral (elections) Order making provision for there to be an elected Mayor and for the first elections to take place in May 2017 for what is likely to be a three-year first term. In conjunction with the Mayoral (elections) Order, a draft Mayoral WMCA ‘functions’ Scheme has been prepared, which will be the subject of public consultation if approved by all Constituent Councils. If approved, this will form the basis of a Mayoral ‘functions’ order, likely to be laid before Parliament in September / October 2016.
44. The Cities and Local Government Devolution Act 2016 provides for the functions of a Police and Crime Commissioner to transfer to a Combined Authority Mayor. Such a transfer could take place at any point subject to the necessary approvals. Correspondence from the Home Secretary indicates that such a transfer should occur both with the support of the affected Police and Crime Commissioner, and that there is a preference for such a transfer to take place following the development of a business case that incorporates both police and fire services.
45. There are several key work streams underway
 - Development of a Strategic Economic Plan
 - Planning for future devolution bids
 - Establishment of operational structures associated with economic development
 - Development of proposals for Public Service Reform, based on four key areas: Mental Health, Offending and Devolution of Youth Justice, Employment and Skills, and Troubled Individuals. A WMP Chief Superintendent has been allocated to this work

WMP 2020

46. Refer to Agenda Item 7 – WMP Update report from the Chief Constable

Section 3 – Protecting people from harm - Reducing crime

Deliverable: Reduce Overall Business Crime

47. Overall monthly Business Crime (any crime where there is a company name) has been stable since March 2014 at a current monthly average of 3200. The last 3 months have been above average but still within normal limits. The breakdown of individual offence types in the last 3 months follows the normal pattern with Theft Shops and Stalls (TSS) contributing 50%; Burglary Other Building (BOB) contributing 10%, Bilking contributing 10%.
48. The last 3 months of TSS have been well above average.
49. BOB and Bilking are both stable.
50. LPUs are stable in their current processes; however Solihull has seen levels in the last 2 months close to significantly high.

51. There is no comparable data for combined Business Crime nationally. This is because all Forces record it differently.

Deliverable: Reduction in total recorded crime

52. Total Recorded Crime is stable in the current process. The new monthly average is 15,538 crimes. The top 5 offences in the current process, which contributes 42% of TRC have been Sec 20/47 assaults (of which 40% is Domestic Abuse), Theft Shops and Stalls, Theft From Motor Vehicle, Burglary Dwelling and Criminal Damage to Vehicle.
53. Birmingham South, Birmingham West and Central and Solihull have seen significant step changes up in average monthly levels of TRC this month

Deliverable: Continue to have Lowest Crime rate compared to Similar Forces

54. WMP remain the best performing in the Most Similar Group based on the 12 month rolling data to end of March 2016

Deliverable: Reductions in Burglary, Robbery and Public Place Violence with Injury

55. Burglary saw a step change up in average **monthly** levels this year. This was driven by the expected seasonal pattern being higher than usual. However recent weeks have actually seen a significant step change down and offending levels are very controlled and stable at an average of 209 per week. Based on the last 12 months, West Midlands Police are the best performing in its most similar group for Burglary Dwelling.
56. Robbery is stable in the current process at an average of 408 per month. However the last 7 months have been just above this average and may see a significant step change up next month.
57. Public Place Violence with Injury is stable in the current process and the average per month is just less than 1000.
58. Violent Crime overall is expected to see seasonal increases from June/July through the summer as the weather improves. It should be noted that the upcoming Euro's Football Tournament may be a trigger for increased alcohol fuelled violence.
59. Sentinel 3 is likely to have played a part in an increased volume of domestic abuse recorded as victims are being actively encouraged to report. It is not possible however to quantify the effect of Sentinel specifically.

Deliverable: Reducing number of Outstanding Arrest Warrants

60. The overall arrest rate to Recorded Crime is stable at around 35%. The volumes of detainees in custody are increasing however and are up approximately 4% on 2014-15. Voluntary interviews and out of court disposals have been increasing.
61. The average length of time a prisoner is in detention has increased over the past year however. It would appear that this is multifactorial; there is an increase in violent crime, particularly domestic which leads to prisoners being detained for the safety of the victim. Also an increase in prisoners under the influence of drugs and or alcohol, so they have to be bedded down until they are sober enough to be interviewed. There

are also current delays in them being dealt with by investigation teams, but this is expected to improve once teams are sited at the new blocks.

62. There is also a rise in the number of immigration prisoners being dealt with. These take a longer than average time to be processed due to language issues and waiting for the UK Border Agency to interview and issue paperwork.

Animal Cruelty and crimes involving animals

Deliverable: Safeguarding Issues arising from the Irresponsible Ownership of Dangerous Dogs

63. All investigations regarding either Prohibited Breed Dogs or Dangerous Dogs as per the Dangerous Dogs Act 1991 are dealt with by Local Policing Units, Force CID etc. The Operations Dog Unit provides expert evidence in terms of whether the dog is of a prohibited “type” or its behaviour. The unit also assist with the kennel management and welfare of the seized dogs and facilitate defence examinations where required and support the investigation officers.

64. Total Dog Seizures for all categories:

- 01/05/15 to 30/04/16 - 488 dogs
- 01/05/14 to 30/04/15 - 625 dogs
- 01/05/13 to 30/04/14 - 430 dogs

65. Dangerous Dog Seizures:

- 01/05/15 to 30/04/16 – 235 dogs
- 01/05/14 to 30/04/15 – 311 dogs
- 01/05/13 to 30/04/14 - 141 dogs

66. The figures show a considerable rise in 2014 – 15 which was due to a change in legislation. In May 2014 it became an offence in a private place as well as a public place. This rise has continued in to 2015 – 16 but not to the same level.

67. Cost of kennelling dangerous dogs to West Midlands Police:

- 01/04/15 to 31/03/16 - £620,000
- 01/04/14 to 31/03/15 - £462,000
- 01/04/13 to 31/03/14 - £318,000

The costs have continued to rise even the last 12 months despite less dogs being seized. This is due to the fact that many of these seizures are for “Dangerous Dogs” and therefore the investigations and time within the Criminal Justice system are increasing. This means dogs are remaining in kennels for longer periods hence the higher cost. The Operations Dog Unit is working with Local Policing Units to provide support and guidance so they are able to conduct investigations in an effective and timely manner. The Dog Unit is also working with the Courts and CPS to try and address the delays within the Criminal Justice system.

Deliverable: Ensure that our approach to Criminality Involving Animals is Coherent and Effective

68. If a dog is used in criminality then the Operations Dog Unit advises the officer in charge of the case to proceed with the investigation via the “criminal” route, this then allows banning orders to be applied for. If there is no suggestion that the dog has been utilised in criminal activity then the unit utilises a civil process under S.4B of the Dangerous Dogs Act. This reduces the kennelling time dramatically and subsequently reduces costs.

Section 4. Priority areas – Making Better Use of our People and Resources

Active Citizens Funds

Deliverable: LPU’s to engage local communities so they are aware of the Active Citizens Fund

69. Following the launch of the Active Citizens Funds 2016 the Local Policing Units have engaged in a variety of activities to promote and develop the programme.

LPU	Active Citizens Engagement Activity
Birmingham North/East (BN/BE)	<p>Birmingham East (BE) and Birmingham North (BN) have completed their scoping phase for Active Citizens and gaps identified in the areas below. They are now into the planning of the start-up phase and the application process will continue from there with interested groups. The areas identified through scoping for future activities:</p> <ul style="list-style-type: none"> • Off road bike ASB and youth diversion BE and BN within specific localities • Wyrley Birch Estate (BN) and Stockland Green (BN) – ASB, Violence • Domestic Abuse – focusing on Kingstanding geography and the Bangladeshi community in BE • Romanian community engagement – BE in specific locality • Somalian community engagement – BE in specific locality <p>Business owners for each area have been identified and a meeting is planned in early June in order to discuss and push forward the start-up phase.</p>
Birmingham West and Central/South(BWC/BS)	<p>Active citizen start up plan is being progressed by our Constituency Inspectors, with strong support from the Central Partnerships team and Sandwell LPU who have Mutual Gain trained officers/staff and have imparted their learning to our teams.</p> <p>As an LPU wide piece, there is engagement with those community groups who were successfully granted bids during 2015-16.</p>

	<p>There are a number of key events in planning phase across Northfield, Selly Oak, Edgbaston and Harborne Constituencies for a July 2016 launch. Events will include 'World Café' facilitated meetings, volunteering and networking at Birmingham University and community fair.</p> <p>The events will involve existing local groups, stakeholders and local Councillors which will allow the police to focus on community dialogue and aspirations.</p>
<p>Dudley</p>	<p>Initially, Dudley Council for Voluntary Services (DCVS) will support the delivery of Active Citizens so that the police can take a collaborative partnership approach to the whole process utilising the skills, knowledge and stakeholders from across the voluntary sector. This resulted in DCVS providing an excellent presentation of the current position and consultation feedback from across community groups.</p> <p>From this the Delivery Team within DCVS, in conjunction with the police, have designed a 5 step approach which builds up from the initial consultation to a launch event in early June 2016, followed by Activating Road shows over the Summer, which will enable and encourage applications which will be collated and reviewed by the Delivery Team prior to applying a Dragons Den style pitching process.</p> <p>Dudley will be utilising the initial fund to support the launch and consultation events, then the Road Shows. In terms of the wider funding, they will then identify the activity which has or is making a concerted difference and if these require finance to support them.</p>
<p>Walsall</p>	<p>Walsall's proposal is based on a three tiered approach:</p> <ul style="list-style-type: none"> • Engage, Inspire & Recruit • Connect & Build • Activate <p>They have secured support from the local authority to promote a joint approach to the Active Citizen project which will focus on the three priorities of Domestic Abuse, hate crime and prevent. cohort individuals and groups that that can deliver in this area through the "Salon Saviours network".</p> <p>The area Partnership Managers has been tasked with identifying individuals and groups who could potentially become the first cohort of Active citizens within the borough. Walsall college are also looking internally at students and staff who have the skills and contacts to also become activated citizens.</p>

<p>Sandwell</p>	<p>The Sandwell Active Citizens Fund of £104,676 has been allocated for 2016/17. Of the allocated sum 40% will be used to support the aims of the Mutual Gain Active Citizen pilot projects currently taking place in the Soho & Victoria and Princes End priority neighbourhoods.</p> <p>This involves:</p> <p>(a) a £10k <i>'incentivisation fund'</i> which will be used to promote community engagement & participation events in these two wards using Mutual Gain methodologies such as World Café, Appreciative Enquiry and one-off incentive payments to local residents to encourage active participation;</p> <p>(b) a £34k <i>'participatory fund'</i> where residents pitch their ideas to each other and decide entirely for themselves which will be funded through open voting.</p> <p>The remaining 60% of the Active Citizens Fund will be used to support community initiatives and projects across the other 22 wards in Sandwell. The fund has been promoted to KIN, Local Authority, Independent Advisory Group, youth & faith groups and safeguarding & partnership boards. Bids will be assessed against the six strategic objectives of the Safer Sandwell Partnerships, Police & Crime Board.</p>
<p>Coventry</p>	<p>Coventry have engaged with the City Council's, Empowered Citizens Networked Communities (ECNC) programme, which is testing different methods of community engagement, social capacity building and networking across 6 areas of the City. They are part of the strategic board, alongside DemSoc, Mutual Gain and Collaborate, who are all consulted on various aspects of the programme.</p> <p>They have carried out extensive mapping of community groups and networks and scoped key partners and community members to engage in the project.</p> <p>A project has already begun in Hillfields where Mutual Gain has been utilised to help deliver an Appreciative Enquiry, which is due to take place in the early summer (date TBC).</p> <p>They are developing a two tier approach to the fund where smaller community groups can bid in for funding in new and creative ways, such as through "Participatory Budgeting" events and through a system of community voting in key community hubs and central locations. Once finalised within the next few weeks develop closer engagement with the OPCC to advertise and approve the way forward.</p>

<p>Solihull</p>	<p>Solihull LPU has elected to commission an external provider to deliver the start-up engagement process. Attached are the</p> <p>Three separate bidders were initially identified:</p> <ul style="list-style-type: none"> • At Eve Consulting • Colebridge Trust • Urban Heard <p>Bid parameters included the need to provide initial engagement process for delivery at start of financial year plus a re-energising event (s) at midyear point.</p> <p>A decision was made that 80% of Community Fund budget will be allocated for bids in North Solihull and the balance will be available for community bids from South Solihull to further development of citizen activists within universal communities.</p> <p>The decision of the panel was that if two remaining companies</p> <ul style="list-style-type: none"> • Colebridge Trust • Urban Heard <p>could share the start-up money £5k / £5K with a modified bid then the companies activities would complement each other. Colebridge Trust offering location based activity in identified areas of need and Urban Heard offering a more universal (borough wide) offer being youth focussed.</p>
<p>Wolverhampton</p>	<p>Wolverhampton has secured match funding of an additional £8k for their Safety outside Schools campaign which will focus on long standing community issue.</p> <p>The revised approach is for schools and local communities to jointly own these concerns and address this in the first instance, reducing demand on statutory agencies who can then focus enforcement activity on a smaller targeted scale. They are currently testing and refining this at selected individual schools with a proposed launch date of September 2016 for all schools in Wolverhampton to coincide with the new school year.</p> <p>A briefing event has been scheduled for the 9th September 2016 with community reps, WVSC, third sector groups and statutory partners on our Active Citizen approach for Wolverhampton to share what we are doing and enlist support in identifying Active Citizens and common objectives.</p> <p>They are planning the Appreciative Enquiry for Whitmore Reans which forms part of a broader policing strategy in the area. The learning from this will be utilised to hold similar events in all our NHT areas.</p>

Section 5: Creating a new era of policing - NWoW (WMP)

Deliverable: Reoccupy Lloyd House on Schedule

70. The relocation of departments back to Lloyd House had been planned for Autumn 2016. This is still the case with the relocation plan scheduled to start from October 2016 running through to March 2017. The focus will be on relocating departments from the Birmingham Central leasehold properties Aqueous 2, Aqua House and Centro House allowing WMP to offer vacant possession on these buildings in December 2016. Whilst this is the case, there will be a number of relocations occurring to support other dependent 2020 Projects such as the relocation of Force Contact from Steelhouse Lane to support TS1. Following this, the remaining departments from various freehold properties around the Birmingham Estate including Steelhouse Lane will be relocated between January-March 2017 to support the sale of Steelhouse Lane.

Deliverable: Opening of new Custody Suites

71. The first new custody suite at Oldbury opened on 8th March and went fully operational on 22nd March, since when it has processed more than 4000 detainees from mainly across the Black Country. This has seen the closure of custody sites at Brierley Hill and Smethwick and has seen the integration of partners from Health, Mental Health, Substance Misuse, Immigration and Children's Services. The second site at Perry Barr went live for 'Soft Opening' on 17th May and will go fully operational on 1st June. Both sites utilise the new Digital Interview Recording (DIR) equipment and will mean that after 1st June, tapes are no longer used for recording suspect interviews in custody.

Section 6: Playing our part in responding to national threats

72. The Commissioner has signed collaboration agreements for National Counter Terrorism Police Services and the West Midlands Regional Organised Crime Unit. These agreements put in place governance arrangements for these two areas of collaborative business, ensuring more effective oversight and holding-to-account. There will be further reports to Strategic Policing and Crime Board in due course.

RECOMMENDATIONS

The Board is asked to note the contents of this report

FINANCIAL IMPLICATIONS

None apparent

LEGAL IMPLICATIONS

None apparent

EQUALITIES IMPLICATIONS

None apparent

Deputy Chief Constable Louisa Rolfe