

Thank you for your email which was received by the Office of the Police and Crime Commissioner on 3 February 2016. In that email you asked:

“Please provide contract (and where applicable, grant agreement) information including contract values, contract start and end dates and names of providers of your victim support services.

Victim support services may include but are not limited to:

- Victim engagement and support services
- Victim assessment and referral services
- Victims triage services
- Vulnerable victims services
- Victims of CSE services
- Victims of domestic abuse services
- Restorative justice services

Please also highlight whether these services are delivered in house by the PCC or local police force; and specify what the PCC’s commissioning intentions are for future victim support services”

The information held by the Office of the Police and Crime Commissioner which falls within the terms of your request is as follows:

A link to the Victims assessment and referral services, and triage services
<http://www.westmidlands-pcc.gov.uk/media/366032/wmpcc-007-2015-victim-referral-assessment-and-non-specialist-services-grant-award.pdf>

Services for Vulnerable victims services, Victims of CSE services, Victim engagement and support services, Victims of domestic abuse services and our other priority services:

<http://www.westmidlands-pcc.gov.uk/media/414010/WMPCC-005-2016-Decision-Victims-Services.pdf>
<http://www.westmidlands-pcc.gov.uk/media/414004/WMPCC-005-2016-Appendices.pdf>

All services are delivered externally by our voluntary and community sector and we are still working on the Commissioners strategy for 2016-17, so we are unable to comment on the Commissioners intentions for the future. A link to the current Victims Strategy is here: <http://www.westmidlands-pcc.gov.uk/media/359356/pcc-victims-services-strategy-2014-16.pdf>

This link describes the way in which Victims Services will be delivered in the West Midlands: <http://www.westmidlands-pcc.gov.uk/key-issues/victims-commission>

The updated strategy will be launched in the summer.

Your attention is drawn to your right to request a re-examination of your case under the Office of the Police and Crime Commissioner's review procedure (to follow). Please note that such an appeal must be received within six months of the date of this correspondence.