

**WEST MIDLANDS POLICE
AND CRIME
COMMISSIONER**

NON-CONFIDENTIAL
NOTICE OF DECISION
005/2013

Contact Officer: Jacky Courtney, Chief Executive, West Midlands Office for Policing and Crime

Telephone Number: 0121 626 6060

Email: j.courtney@west-midlands.pnn.police.uk

Title Technology Task Force

EXECUTIVE SUMMARY

Attached to this decision paper is the report from West Midlands Police Technology Task Force established by West Midlands Police and Crime Commissioner when taking up office on 22 November 2013. The report outlines the options available to meet the need to modernise and reform the Force operating model including its processes, people development, technology and infrastructure.

The report makes an assessment of the Force's current business change and ICT capability in the context of the need to meet the significant financial challenges faced by the Commissioner and Chief Constable as at the same time improving the delivery of services to the public. The report explores a range of options which envisages change being led internally, externally or jointly led with an innovation and integration partner. The Task Force recommends the latter of these options believing it would engage the joint development and management of a change programme.

DECISION

Having considered the Report of the Technology Task Force I agree with the Task Force's recommendation that Options 3 and 4, as set out in the Technology Task Force Report, should be developed.

West Midlands Police and Crime Commissioner

I confirm that I do not have any disclosable pecuniary interests in this decision and take the decision in compliance with the Code of Conduct for the West Midlands Office for Policing and Crime. Any interests are indicated below.

Signature.....

Date.....

NON - CONFIDENTIAL FACTS AND ADVICE TO THE POLICE AND CRIME COMMISSIONER

Following the election of the West Midlands Police and Crime Commissioner (PCC) on 22nd November 2012, the decision was taken to terminate the Business Partnering for Police (BPP) programme, place the procurement on hold and end the associated procurement consultancy support with immediate effect.

The Commissioner asked the Chief Constable to establish a Technology Task Force to conduct a short exercise to explore ways in which the Force can innovate and offer a better service to the public; on the basis that core services involving the exercise of police powers and staff supporting such services are carried out by officers and staff under the direction and control of the Chief Constable.

Without pre-empting the contents of the final report, the Commissioner indicated that a key priority for action should be a technology driven solution enabling police officers and staff to work smarter and to achieve radical improvement in the service delivered to those that live and work in the West Midlands. The Task Force was asked to utilise the learning and experience of the BPP programme to explore how future work can make use, if possible, of the current legal framework; an approach viewed by the PCC as providing best use of public monies. The Task Force has been supported in its work by KPMG.

The Task Force's work has been conducted in accordance with terms of reference agreed by the Commissioner in December 2012.

In making his decision the Commissioner has considered whether the options included in the Task Force's Report provide a more focused approach which delivers a technology driven solution to enable police officers and staff to work smarter and achieve improvement in services. In addition the Commissioner has considered the extent to which the options can deliver his commitment to contribute to the economic well-being of the locality through solutions which might provide a wide spread of potential providers. The Commissioner has also considered the extent to which the options can be delivered on a case by case basis giving the ability to deliver incremental improvements under an ongoing review process.

The Commissioner has also considered the extent to which the options make the best use of the skills and expertise of the existing workforce within West Midlands Police and can be delivered in the light of the financial challenges facing the Force.

FINANCIAL IMPLICATIONS

There are no direct financial implications from this decision however the work that results from it will require financial commitments. These commitments will be contained in future decisions to be taken by the Commissioner as, working with the Chief Constable, he takes his decision forward.

LEGAL IMPLICATIONS

The Commissioner has been provided with legal advice relating to the options explored in the Report.

EQUALITY IMPLICATIONS

There are no direct equalities implications in the making of this decision. However as work is taken forward the Commissioner and Chief Constable will ensure that equalities issues are addressed and reported upon. The Chief Constable will continue his regular engagement with Unions and Staff Associations.

Schedule of Background Papers

Report of the Technology Task Force

Public Access to Information

Information contained in this decision is subject to the Freedom of Information Act 2000 and other legislation. This decision will be made available on the Commissioner's website.