

Solihull Independent Advisory Group Minutes  
Meeting Monday 9<sup>th</sup> December, 2013  
Solihull Police Station – 6.15pm

1. **Present**

Barbara Meeson, John Ford, Eric Knibb, Farid Ali, Matthew Carbin, Isobel Cogley, Ed Tan, Thelma Borley, Sarah Jayne Jones, Chief Superintendent Andronov (Force Contact centre), Superintendent Bullman, Chief Inspector Healy, Inspector Wall, Barbara Cresswell (Partnerships team)

2. **Apologies**

Malcolm Coall, Dave Dixon, Fiona Anderson

3. **Force Contact Centre**

Chief Superintendent Andronov delivered a presentation to the group explaining how the Force Contact Centre is run and the new processes involved. It was explained that there were inconsistencies with the old contact centre and that by introducing new techniques ie. digital mapping and setting up two new hubs (West Bromwich and Lloyd House) the process has now improved. The Chief Superintendent encouraged feedback from the group to be made to the local LPU regarding the new system, the IAG group were also invited to visit one of the new hubs to see how they work.

4. **Stop and Search Scrutiny Panel**

Superintendent Bullman and Inspector Wall delivered a presentation on the new Stop and Search procedures. A pilot scheme was set up using the airwave radio facilities, this displayed weaknesses and the software proved to be unreliable, Solihull LPU then reverted to a paper based system. As a result of this new force wide training is being delivered, personal briefings are being delivered by Inspectors and Sergeants, Internal/external scrutiny reviews are being held and research is being continually carried out in an effort to improve the process. **A breakdown of ethnic stop and search positive outcomes to be delivered by Inspector Wall at next meeting.**

Appreciation was expressed by all present for the services of Malcolm Coall who has stepped down from the group due to medical reasons, the members wished Malcolm a speedy recovery, it was agreed that Malcolm could remain on the panel as a silent member.

John Ford was welcomed to the group, John is a NHW Co-ordinator for Dorridge and is also an environmental champion.

5. The minutes of the last meeting were unanimously approved by the group.

**Matters arising from the previous minutes**

**Restorative Justice**

**A copy of the training presentations** which are to be delivered to officers in the future **to be sent to all IAG members by Chief Inspector Healy.**

6. **Previously declared AOB**

Issue raised by Fiona regarding vehicles parking on yellow lines, this has now been dealt with by Sgt Fitzgerald.

7. **Membership Update/current membership/revised roles and terms of reference**

It was agreed that the IAG group was positive but needed a better representation across the borough. A new chairperson needs to be appointed, also a Vice Chair and Secretary. It was agreed that this would be undertaken at the next IAG meeting on 20<sup>th</sup> January. **Barbara Meeson to send information out to all members before the next meeting;** how to nominate etc. Barbara agreed to collate all names. Barbara is happy to stand as Chairperson but is currently moving house and will live out of the area, although the terms and conditions state the Chairperson must live in the area, members agreed to discuss the possibility of Barbara becoming Chairperson.

8. **Performance Update**

No figures were presented, to be delivered at next meeting.

9. **Update from IAG sub groups**

Due to the meeting running late, there were no updates.

10. **Any other business**

No other business was discussed.

11. **Date of next meeting**

Monday 20<sup>th</sup> January 6.15pm, venue to be confirmed

