

Extract from LCJB Notes on 7th September 2023

3.1 Safer Streets 5 Bids

Rather different approach has been taken this time around. Ordinarily, this is a competitive bidding process against an overall pot of money that we are able to put multiple bids into. This time round, the Home Office have split the pot up by the number of police forces there are in the country – we all have £1m to submit bids against. Confident that these bids are going to be funded, there may be certain elements that are adjusted. Hoping to hear in a few weeks with positive feedback.

Put 3 bids in:

[REDACTED]

2) Anti-social use of roads – huge amount of evidence that is collected on a daily basis by individuals in relation to anti-social use of the roads but we are not able to make use of this due to force capacity to consider and action this. This funding will fund 6 police staff to be considering this third-party reporting. 3 additional speed enforcement camera vans, 16 new cameras and equipment to support community speedwatch expansion. There will be a communications campaign around this.

[REDACTED]

Discussion:

[REDACTED]

[REDACTED]

[REDACTED]

■ – Bid 2 – speaking to our cabinet lead who is chair of police and crime board, has behaviour change been given any thought in regards to the communication campaign?

SD – The frustration is that the Home Office have specifically ruled this out as something we can do. The campaign has to be specifically focused on telling people how to report ASB.

■ – May look into this locally, will link in with SD.

Extract from SPCB notes – April 2023

Policy work has been undertaken within the Commissioner's Office concerning uninsured drivers and the desirable changes that could be made. We invite partners to collaborate with the office. In relation to third party reporting, and it feels like there is a partnership component to this. This has generated enthusiasm in reporting dangerous driving without officers present. There are concerns that this is not been followed through - to what extent can third party reporting be given a boost?

- The force would like to do more; however, this is impacted by resourcing and prioritisation. On occasion, third party reports are not prioritised in line with first party reports.
- There are a number of different systems across the world in terms of third-party reporting. It is often the local authority that takes this data to consider interventions that can be implemented.
- Certainly, this is something that has been discussed however remains a capacity issue.

Extract from PCC/CC Notes of Meeting Monday 19th June 2023 - APCC Tom McNeil on behalf of the PCC

Chief Constable view on off road bikes and also third-party reporting (including partnerships to help WMP) of road incidents given recent road deaths.

- Big impact on public driving
- Conversations with WMCA
- Open-minded for CC to see more efficiency
- Need to be doing more than the past, CC suggests joint comms
- Recognising the value and exploring solutions

Third Party Reporting Centres:

From: [REDACTED]
Sent: 28 July 2023 13:52
To: [REDACTED]
Subject: Hate Crime in Solihull

Good afternoon [REDACTED]

I hope you are well?

I hope you do not mind me reaching out, [REDACTED] has passed me your email address as I have been looking for someone who oversees hate crime in Solihull. Just to introduce myself, I am a policy officer at the Office of the West Midlands Police and Crime Commissioner (OPCC) and one of the areas I hold is Hate Crime.

One thing that has been in discussion in a few different formats is third party reporting centres. Since covid, it appears there have been many third party reporting centres that do not exist anymore or who have not been trained in a significant amount of time. I just wanted to get a sense from your perspective in Solihull whether this is the case? I am trying to map out the scale of the issue and see if there is anything I can push through my channels in the OPCC.

I can see that there are a number of third-party reporting centres listed on the council website ([Report a crime \(solihull.gov.uk\)](https://solihull.gov.uk)), I just wanted to see whether you knew whether this was up to date and if you had any thoughts on whether there was anything you think we could do from an OPCC perspective to help signpost people?

I am sure you do already know about Remedi, but I just wanted to double check to see if you were familiar with the 'Step up, Beat Hate' service that they deliver and is commissioned by the OPCC. This is a regional service and victims of hate crime can be provided with;

- Confidential emotional and practical support
- Support at court
- Advocacy
- Access to a range of support agencies
- Support with your Victim Personal Statement
-

If you did want to find out more about them, you can access their website here: [What We Do: Hate Crime Victim Services | Remedi \(remediuk.org\)](https://remediuk.org)

I am more than happy to put in a quick teams link if you think it would be easier to chat through this in that way. Thank you so much in advance for your thoughts and opinions.

I hope you have a lovely weekend!

Best wishes,

[REDACTED]

[REDACTED] (she/her) | Policy Officer

M: [REDACTED]



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Safer Streets Funding

From: [REDACTED]

Sent: 02 August 2023 13:26

To: [REDACTED]

[REDACTED]

Subject: Safer Streets 5

Hi [REDACTED],

Please find below the best costings we can secure in the time available for the 3 areas of consideration.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Third Party Reporting

3 x PC Costs for one year = £53,200 each, £159,600 total for 3.

Match funded by 3 posts provided by WMP + the leadership in CJ and admin/systems costs.

WMP would then fund these posts from Year 2 using funds achieved through Speed enforcement uplift.

[REDACTED] (however, some of the costs may increase slightly when we refresh quotes. Some leeway would help to make sure we can deliver within the cost envelope)

Kind Regards,

[REDACTED]
Operations - Head of Roads Policing & Safer Travel

T: 101 [REDACTED]



“Working in partnership, making communities safer”

[If it's not 999, search WMP Online](#)



From: [REDACTED]

Sent: 14 August 2023 15:42

To: [REDACTED]

Subject: RE: Funding Source Outline - ASB Use of Roads.xlsx

Hi [REDACTED],

Thanks for this. Just a few follow ups.

- For the lead in times can we give specific months for when we plan the interventions to be live by? The application requires us to put costings into specific months.

[REDACTED]

- On the spreadsheet are there any other costs under each intervention? Our CFO was wanting an itemised list of costs associated with the project. I only put into the spreadsheet the items that I could think of. No doubt there will be others that I'm not aware of.

It's also worth me stating in very clear terms here that the OPCC will be only paying for the items which are stated to be SSF 5 interventions on the spreadsheet. To do this we will use SSF5 Safer Streets funding. Any other costs, and therefore financial risks, need to be held by West Midlands Police.

Thanks for your help with this.

Kind regards,

[Redacted]

From: [Redacted]

Sent: 14 August 2023 15:17

To: [Redacted]

[Redacted]

Subject: Funding Source Outline - ASB Use of Roads.xlsx

Hi [Redacted],

I've updated the spreadsheet:

- What is the lead in time for all of these interventions? When will each element be 'live' by?
[Redacted]
- Who will be the operational owner for ensuring that these interventions are mobilised?
[Redacted]
- Is [Redacted] aware of these proposals from WMP's perspective? If he's not, when will he be made aware?
[Redacted]
- [Redacted]
- [Redacted]

Does this answer all of your queries?

[Redacted]

Third Party Reporting				
	Intervention Component	Cost from October 23 - March 25	Cost after the funding period	Funding Source
1	3 x police staff (for 12 months)	£159,600		SSF5
1a			159,600 pa	Fine retention
2	3 x police staff	239,400		
2a			159,600 pa	Fine retention
3	Advertising of new reporting resource	None required		None required - we already receive 5000 submissions from the public and our website is set up. We just don't have the resource to investigate these.
4	Reporting platform cost (Nextbase)	free	free	Already in place
5				
6				
7				
8				

Third Party Reporting - External Investment

From: [REDACTED]

Sent: 15 August 2023 11:41

To: [REDACTED]

[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi [REDACTED]

[REDACTED]

In the interim further to last week's email whilst I don't feel the Nextbase is complex , we could potential change the layout which may make it user friendly therefore, we have sent an email to Nextbase asking if this is possible.

Thanks

Kind regards

[REDACTED]

From: [REDACTED]

Sent: 15 August 2023 09:53

To: [REDACTED]

[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Thanks [REDACTED],

[REDACTED] are you still holding Tom's diary? Could we get an hour booked in so that he can see how the Nextbase software works for Third Party Reporting?

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 15 August 2023 09:07

To: [REDACTED]

[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi all,

I've just heard back from the Assistant Commissioner and he's interested in a demo of the nextbase software, who am I best speaking to in setting this up?

Kind regards,

[Redacted]

From: [Redacted]

Sent: 11 August 2023 08:10

To: [Redacted]

[Redacted]

Subject: RE: Third Party Reporting - External Investment

Dear all, can I suggest we demo the system with the Assistant Commissioner prior to undertaking any further work on this.

[Redacted], maybe factor that into the visit to demo the process??

Many thanks,

[Redacted]

[Redacted]

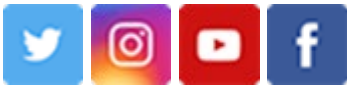
[Redacted]

Head of Criminal Justice Services
West Midlands Police

M: [Redacted]

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From: [Redacted]

Sent: 10 August 2023 11:15

To: [Redacted]

[Redacted]

Hi [Redacted],

I haven't used either myself – so it's hard for me to comment. We're simply going off public concerns. If push comes to shove, maybe a demonstration of the platform might allay some concerns to the Assistant Commissioner?

Do we have a rough understanding of how much Box is per annum?

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 10 August 2023 11:04

To: [REDACTED]

[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi [REDACTED]

I'm well thank you.

That's surprising as I have utilised it before and didn't feel it wasn't user friendly nevertheless, there is an alternatively called "Box" which the Met use however, I'm not aware of any other force utilising Box. It does come at a significant charge therefore, do you want me to explore the costs for the system?

We do not have any influence on the layout of the Next Base portal especially, given the fact it's a third party agency which is free. The user simply clicks on the force location and commences the process of completing the standard MG11 and thereafter, input the footage.

Thanks

Kind regards

[REDACTED]

From: [REDACTED]

Sent: 10 August 2023 10:34

To: [REDACTED]

[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi all,

Hope you're well?

I've just been speaking to the Assistant Commissioner. He's spoken to a few well informed residents who have articulated that Nextbase is not very user friendly

I recognise Nextbase is free, so therefore the easiest option, but are there other platforms out there that could be explored? Or is there a way we can offer reassurance that the way we set up the Nextbase platform will be user friendly?

Thanks for your help on this.

[REDACTED]

From: [REDACTED]
Sent: 26 July 2023 14:50

To: [REDACTED]
[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi [REDACTED]

[REDACTED]

The Business Case Plan has been submitted to [REDACTED] and I have forwarded additional costing information regarding staffing this morning . We do not have any other digital infrastructure costs as we utilise Nextbase which is free.

The team costs will never be covered by income generation and we do not have a current team in place.

[REDACTED] can forward the business case plan to yourself.

Thanks

Kind regards
[REDACTED]

From: [REDACTED]
Sent: 26 July 2023 13:46

To: [REDACTED]
[REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi all,

We need to be firming up the total costs for this over the next fortnight, with a view to being very clear on how we'll say to the Home Office that we'll be match funding to the tune of 50%. If we don't do this, we risk missing the boat with getting our application through all of the appropriate sign off processes.

It would be good to get a clear financial understanding of the cost of setting up everything for third party reporting. To help with this I've drafted some questions below:

- What will be the total staffing cost per annum?
- Are there any server costs we need to account for?
- Are there any platform costs?
- How many members of staff are currently employed on this that we could ascribe as potential match fund? How much do they cost?
- What are the time periods from establishment of the team to when income generation could cover the cost of the team?
- What are the number of cases which could be processed?
- How will we be facilitating feedback to reporters? Does this carry a cost?
- What money will be needed for education and awareness raising of how to report?
- Do we have an awareness of how many cases we would be looking to put forward to prosecute?

If you can send me back some clear answers to the above that would be greatly appreciated. As I've said below, the timescales on this are incredibly tight.

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 24 July 2023 15:05

To: [REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi all,

[REDACTED] But we're looking to see if we can fund third party reporting through the Safer Streets Fund 5. 50% of this will require match funding, for which we'll be approaching TfWM and seeing if we can use fine revenue to count as match.

We will however need to have a clear understanding of staffing costs, any server costs, portal costs and any other overheads I haven't thought of pretty quickly. How is the business case looking?

We'll be wanting to confirm our bids by the 21st of August. So the timeframe on this is tight and unfortunate. Will any of you be free at all this week to discuss further?

Please see attached a prospectus for the fund and a proposal document we're currently circulating.

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 05 July 2023 11:36

To: [REDACTED]

Subject: RE: Third Party Reporting - External Investment

Hi [REDACTED]

We are currently pulling together a business case around this which will be used to report back into the force exec team.

As [REDACTED] said we have sought the national picture to help understand best practice elsewhere.

[REDACTED] is currently pulling it together and will let you know once complete.

Thanks for your help!

Kind regards,

[REDACTED]

[REDACTED]

M [REDACTED]

T: 0121 626 6060



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From: [REDACTED]

Sent: 18 August 2023 09:50

To: [REDACTED]

Subject: RE: Projected revenue - third party reporting

Hi [REDACTED]

Thank you for this. I can put that down in the bid that this will be paid for as part of a broader programme of speed enforcement expansion.

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 18 August 2023 09:16

To: [REDACTED]

[REDACTED]
Subject: RE: Projected revenue - third party reporting

Hi [REDACTED]

I believe [REDACTED] was saying in the email that the funding would come from the increase in camera enforcement activations, as they will never pay for themselves from this initiative.

Thanks

Kind regards
[REDACTED]

From: [REDACTED]

Sent: 18 August 2023 09:14

To: [REDACTED]
[REDACTED]

Subject: Re: Projected revenue - third party reporting

Hi [REDACTED],

Again thanks for that.

I understand the pure focus on this is to get a grip of behaviour on West Midlands roads, but we need to evidence how we're paying for this initiative after HO funding.

We are putting in the proposal that the workers will pay for themselves. That's what was articulated to us by [REDACTED] If that's not the case then after the 12 months of Home Office funding how are we paying for these three workers?

Thanks for your help,
[REDACTED]

From [REDACTED]

Sent: Friday, August 18, 2023 9:03:45 AM

To: [REDACTED]
[REDACTED]

Subject: RE: Projected revenue - third party reporting

Hi [REDACTED],

No that's the work of 4 PC's , even with the projected volume forecasted for this year of 6,470 it would not pay for 1.

The volume from the first two weeks in August is the average volume we would expect to see coming through the portal.

The Business Case submitted isn't about generating income so that it pays for itself, as I had this discussion back in 2021. The Business Case is about providing a transformational, resilient, sustainable operational approach to drive the Regional Road Safety Strategy and in order to achieve that, we need to work in

partnership with the resources in place to proactively protect vulnerable road users and reduce the risk of accidents through ADOS.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 18 August 2023 08:24

To: [REDACTED]

Subject: Re: Projected revenue - third party reporting

Hi [REDACTED],

Thank you for this, very helpful.

I suppose what we need to evidence is that one worker can pay for themselves, which is £53k.

Is what you've sent across the work of one worker? If so, there's still a £6k shortfall there.

Is August a quiet month for reports? Is 1000 cases per person going to be enough to generate the income we need is another question?

I know these are fiddly questions but I'll get asked these questions by my senior leads to achieve sign off and our business case to the Home Office will be much stronger if we put some clear projections in.

Kind regards

[REDACTED]

From: [REDACTED]

Sent: Friday, August 18, 2023 8:10:17 AM

To: [REDACTED]

Subject: RE: Projected revenue - third party reporting

Hi [REDACTED],

It's really difficult to project the actual amount we could potential generate as a consequence of, not been able to process the submissions for the last year due to a lack of resources.

However, since August we have had some resources in place therefore, I have put below the initial metrics from the first two weeks in August.

Education Courses -£45 back to the force.

Fixed Penalty - £0 back to the force

Court - £95 back to the force

Therefore, over the last fortnight we potential have generated £1,961, if you double that for the month it would be £3,922 and by 12 months it would be £47,064.

Month	Total Rec'd	NFA	Warning Letter	Education	Fixed Penalty	Court
AUG	169	74	2	41	37	21

Hope that helps.

Thanks

Kind regards

[Redacted]

From: [Redacted]

Sent: 17 August 2023 15:45

To: [Redacted]

Subject: Projected revenue - third party reporting

Importance: High

Hi [Redacted],

Has the force got projections in place for the amount of revenue they are expecting from the expansion of third party reporting and the fine revenue expected after the first year of operation? I could really do with this to finalise the application form for SSF 5

Thanks for your help,

[Redacted]

[Redacted]

M: [Redacted]

T: 0121 626 6060



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From: Simon Down
Sent: 19 July 2023 16:43

To: [Redacted]

Cc: Alethea Fuller [Redacted]

Subject: Safer Streets 5

Dear all,

As you are aware, Safer Streets 5 has been launched by the Home Office (HO) and our office has been busy considering our local approach to this which I am now pleased to share with you working towards the deadline for submission of the 29th August.

[Redacted]

[Redacted]

[Redacted]

[Redacted] we have determined to develop two area wide bids which will benefit all local authorities with the 3rd bid being a Birmingham bid given that they were not successful in Safer Streets 4 and that they are clearly an area of significant need. Our two area wide bids are:

1. VAWG
2. Road related ASB

The attached document sets out our initial thoughts on these two area wide bids and seeks your feedback/input on these so as to make them as successful as possible. We would be grateful if people could provide their feedback as soon as possible. Given the short timeframes involved we will be considering

feedback as it comes in and will be developing our proposals in a very much live manner. We will seek to share further detail with partners as our proposals solidify so as to provide further opportunities for your valued input. We will be working separately with Birmingham CSP to develop their bid with them.

Please note I have also attached the HO prospectus for your reference.

I have just sent this to the HOCS list for now but please do share more widely with others as appropriate.

Should you have any queries then please do not hesitate to contact me or one of the team.

Kind regards

Simon Down (He/Him) | Head of Policy

M: [REDACTED]

T: 0121 626 6060



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From: [REDACTED]

Sent: 20 July 2023 16:29

To: [REDACTED]

Cc: Simon Down [REDACTED]

Subject: Safer Streets Fund 5 - Roads related ASB - Road Safety Funding Delivery Group

Dear all,

As you might be aware, Safer Streets 5 has been launched by the Home Office (HO) and our office has been busy considering our local approach to this which I am now pleased to share with you working towards the deadline for submission of the 29th August.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] we have determined to develop two area wide bids which will benefit all local authorities with the 3rd bid being a Birmingham bid given that they were not successful in Safer Streets 4 and that they are clearly an area of significant need. Our two area wide bids are:

3. VAWG
4. Road related ASB

The attached document sets out our initial thoughts on these two area wide bids and seeks your feedback/input on these so as to make them as successful as possible. As you're the key partners in relation to the second suggestion, we clearly want your thoughts and input on the attached proposals. We would be grateful if people could provide their feedback as soon as possible. Given the short timeframes involved we will be considering feedback as it comes in and will be developing our proposals in a very much live manner.

We will seek to share further detail with partners as our proposals solidify so as to provide further opportunities for your valued input. We will be working separately with Birmingham CSP to develop their bid with them.

Please note I have also attached the HO prospectus for your reference.

Please do share more widely with others as appropriate.

Should you have any queries then please do not hesitate to contact me or one of the team.

Kind regards

[REDACTED] (He/Him) | Policy Manager

M: [REDACTED]

T: 0121 626 6060



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SS5 ASB Use of the Roads Document

Please describe the area(s) you are targeting and why by providing the following detail:

- a) The crime or issue type(s) you are targeting through your plan;
- b) Your analysis of the drivers of this problem;
- c) Information gained from the mandatory consultation

Answer (500-800 words max)

This intervention ultimately seeks to address the disproportionate levels of anti-social use of roads which are causing harassment, alarm and distress to our residents in the West Midlands. Since 2013, road collisions and casualties have started to rise on the region's road network. 1051 people have been seriously injured in road traffic collisions in the last financial year, including 55 fatalities. The total number of killed or seriously injured casualties is 3 per cent more than in 2021/2. This rise has resulted in targeted activity by stakeholders across the West Midlands Regional Road Safety Strategic Group. This regional group is adopting a vision zero strategy with a preliminary target of a 40% reduction by 2030.

Recently there have been a number of high profile KSI incidents which have resulted in a sharp rise in the fear of crime and anti-social use of our roads. This has led to highly vocal protests from campaign groups, which have concentrated in the Birmingham local authority area but are supported by residents across the West Midlands force area. A key example of this concern can be seen with the rise in street protests, organised by the campaign group 'Better Streets for Birmingham', resulting in hundreds of residents protesting within the Kings Heath neighbourhood of Birmingham.¹ This broad fear of crime is supported by a consultation we concluded in July. This consultation, which took responses from 1,342 residents, found the following answers to the below questions:

1. Have you witnessed a motor vehicle driving at an inappropriate or excessive speed within the West Midlands in the past week?

Yes: 1,254 (94.2%)

No: 76 (5.8%)

2. How safe do you feel using the West Midlands road network?

Very safe: 37 (2.7%)

Safe: 94 (7%)

Neither safe nor unsafe: 175 (13%)

Unsafe: 594 (44.3%)

Very unsafe: 439 (32.7%)

3. Do you think more needs to be done to prevent, tackle and reduce speeding on West Midlands roads?

Yes: 1,252 (94%)

No: 79 (6%)

¹ [Birmingham Better Streets protest live as road safety campaigners clash with van driver - Birmingham Live \(birminghammail.co.uk\)](https://www.birminghammail.co.uk/news/local-news/birmingham-better-streets-protest-live-as-road-safety-campaigners-clash-with-van-driver-20230714)

The above survey results clearly indicate that anti-social use of the roads is a key concern to residents across the West Midlands and an area of policing and crime which needs investment within our area. In the context of the rising number of people harmed on our roads, we need to get a grip of this anti-social behaviour.

Through our engagement with partners it is felt that reckless and anti-social drivers are given a free ride. Stakeholders do not believe that enforcement is widespread and thorough enough and the public is not empowered to support policing in the reduction of this behaviour. Partners believe this to be the key driver of this problem.

As part of the mandatory consultation for this proposal we have engaged with both strategic partners, such as Heads of Community Safety and Directors of Transport, and also community action groups, such as Better Streets for Birmingham. An overriding element of the feedback, which came from both types of stakeholder, was the need for the community to be empowered when addressing the issue of anti-social Use of the Roads. There were also specific requests from Better Streets for Birmingham to enable this through the bolstering and expansion of the public's ability to record and then report crimes through 'third party reporting'. From Transport for West Midlands and several Heads of Community Safety a similar ambition was proposed that the community needs to be actively engaged with enforcement activity through the expansion of our Community Speedwatch programmes.

The second key theme which came back from partners was that enforcement of anti-social use of the roads required a drastic increase from West Midlands Police. Proposals for what this looks like both covered expansion of third-party reporting and allowing members of the public to report dangerous driving themselves, but also indicated that active enforcement by West Midlands Police needed to be expanded as well. In consultation with West Midlands Police, it was determined that the most effective way of doing this was to purchase camera vans which can be deployed across the force area in problem routes. This has subsequently been supported by Transport for West Midlands, the Heads of Community Safety and Better Streets for Birmingham.

It was strongly emphasised, by all stakeholders we spoke to, that all of this needs to be underpinned by a proactive campaign raising awareness of increased activity and educating members of the public on how to report anti-social use of the roads. This campaign needs to be in locations where road users will see and hear the material, such as on billboards at the side of the roads and on local radio stations.