

Project Risks

Risk ID	Project	Risk Description Input	Impact Description	Risk Exposure	Impact	Probability	Assigned Owner	Critical Risk Date	Next Review Date	Risk Handling Approach	Risk Area	Mitigation Action	Post Mitig	Post Mitig	Post Mitig	Contingency Plan	Notes/Comments
CC3R001	ControlWorks Phase 3	There is a risk that the work required by supplier SSS to support some of the ambition of the project will cost more than anticipated	The impact of this risk is that some of the ambition for Phase 3 may not be realised due to cost	9	3	3	I Parnell	19/02/2024	30/11/2023	Control	Cost/Benefit	RFC to be gathered and sent to SSS as soon as possible to understand the costs and timescale at the earliest opportunity	1	1	1		
CC3R002	ControlWorks Phase 3	There is a risk that the timescales involved for development and delivery by SSS will cause a delay to some ambition of the project	The impact of this risk would be the inability for the project to deliver some of the ambition of the project and therefore not realise the associated benefits	9	3	3	I Parnell	19/02/2024	30/11/2023	Control	Cost/Benefit	RFCs to be completed and sent to SSS. Once response on timescales are known work to negotiate or mitigate lengthy timescales can begin if necessary	1	1	1		
CC3R003	ControlWorks Phase 3	There is a risk that skills database is not correct and therefore is not feeding the correct information into ControlWorks	The impact of this risk is that the necessary skills information will not be correct in the use of Automated Dispatch	15	5	3	A Fernyhough	19/02/2024	30/11/2023	Control	Technical	Project to work with L&D and Shared Services to understand the extent of the problem and requirements to correct Project have identified over 7000 items that are incorrect.  Project looking to work with IT&D to introduce a process possibly using robotics to ensure the database is always correct IT&D and Project working with SSS to work up a technical solution to ensure database is kept up to date RFC with SSS to ensure that this is part of the automated dispatch development  07/11 - chased SSS for update on delivery of the RFC	1	1	1		
CC3R005	ControlWorks Phase 3	There is a risk that there will not be sufficient bandwidth if GoodSam is rolled out to multiple users	The impact of this would be that the quality of the calls and downloads of GoodSam as the bandwidth would cause issues	20	5	4	A Fernyhough	15/01/2024	08/01/2024	Control	Technical	Project to liaise with IT&D to understand the limitations if any the bandwidth would have on the use of GoodSAM	1	1	1		
NGFR05	Next Generation Force Contact	There is a risk that the resilience site is not maintained (Equipment missing, faulty kit, PCs not powered on to patch etc)	Resilience site may not be operational, fully or in part at the point of critical need.	8	4	2	H Shigdar, P Minor	15/12/2023	30/11/2023	Accept	Operational	Ensure fall back site is regularly reviewed Resilience site will be regularly used for training by FC maintaining its operational ability	4	1	4		13/06 - currently being worked through by the BC Working Group. Site assessment conducted on 13/06 - options being drawn up, there may be a requirement to create audit/check plans to ensure kit remains in situ and is ready for BC activation as well as ensuring computers are patched/updated regularly.  1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR54	Next Generation Force Contact	There is a risk that WMP's performance in contact handling & dispatch will be severely impeded in the initial stages of a full site outage and invoking Business Continuity Plan (BCP)	Performance in contact handling & dispatch could be severely impeded	3	3	1	A Edwards	05/01/2024	22/12/2023	Accept	Operational	Fast Response Teams to part-recover service, LPA Response to assume interim responsibility for dispatch, forcewide 'all out'	2	1	2		1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR55	Next Generation Force Contact	There is a risk that WMP's capability may be overwhelmed by a full site outage concurrent to a major incident	Incident management may become overwhelmed	3	3	1	A Edwards	05/01/2024	22/12/2023	Accept	Operational	FIM role, POPs Silver cadre, resilience Tactical Command Suite at West Bromwich	2	1	2		1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR56	Next Generation Force Contact	There is a risk that the YM capability to manage pursuits, dispatch dogs, traffic, OSU etc, during an BCP activation is significantly reduced	Reduced capability	3	3	1	A Edwards	05/01/2024	22/12/2023	Accept	Operational	FIM can triage any requests for specialist resources during this time if necessary	2	1	2		1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR57	Next Generation Force Contact	There is a risk that, during a BCP activation, until the YM2 posts are filled, YM1 is the sole TFC available and therefore needs to manage firearms incidents whilst simultaneously relocating to BCP site at West Brom	Reduced capability	3	3	1	A Edwards	05/01/2024	22/12/2023	Accept	Operational	Re recruit into roles	1	1	1		1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR58	Next Generation Force Contact	There is a risk that YM1 is required to manage firearms incidents with reduced YM dispatcher support during a BCP relocation	Reduced capacity	3	3	1	A Edwards	29/02/2024	22/12/2023	Accept	Operational	.	1	1	1		1/11 Agreed that this risk will move to a Force risk when the project is closed
NGFR59	Next Generation Force Contact	The BCP needs to undergo a number of permutations following each successive move of personnel to C3. The variation in sites, plans, & contingencies increases the risk of errors in planning & response	The variation in sites, plans, & contingencies increases the risk of errors in planning & response	2	2	1	A Edwards	05/01/2024	22/12/2023	Reduce	Quality	Table top testing of the BCP	2	1	2		
POWR099	Portfolio	There is a portfolio risk that as mandated and/or national initiatives develop, the actual cost and resource requirements to implement them in Force could far exceed the estimates built into WMP's affordability envelope.	The impact would be an inability to finance/resource all component projects, or needing to de-prioritise or pause other projects within the Portfolio if the national changes are mandated and therefore must take priority.	20	5	4	N Pearson	31/03/2024	31/12/2023	Reduce	Cost/Benefit	1. Horizon scanning by PMO to ensure full visibility of emerging national programmes - On going 2. Programme Manager and Finance to review in-flight projects to identify potential underspend. 3. Updates and developments on national programmes to be monitored by the Change team and then in to Exec reporting where required to ensure Strategic and Practitioner level stakeholders are kept informed. - On going 4. Portfolio leadership to assess current demand and financial picture and report back in to FET - On going	5	2	10		
SCER005	Speed Enforcement	There may be no regional agreement on Ownership & Maintenance of the Average Speed Cameras.	No change to current situation.	6	2	3	S Cherry	01/03/2024	02/11/2023	Control	External	Single, regional Joint Working Agreement being drafted to achieve what WMP want. Potential WMP ownership of cameras but JWA would need to address who pays any related costs. If LAs do not agree, current situation may continue.	1	1	1		
SCER011	In House Driver Education	If the course fee is set too high, offenders may book courses through an alternate course provider.	This could see SRfWM not meet its target offender numbers for it to be sustainable.	6	3	2	S Cherry	01/03/2024	02/11/2023	Control	Strategic	To be covered under SRfWM Operating Model.  Nationally, UKROEd are looking to standardise the cost of courses so they are all the same - this would negate this risk.	1	1	1		