

Please ask for : Alethea Fuller
Telephone Number: 0121 626 6060
Our Reference: 2024-00097
wmpcc@westmidlands.police.uk



Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **23 January 2024** in which you asked:

'I would like to make an FOIA request to obtain the Specification and any ITT documents from the last time West Midlands PCC put out a tender for their Victim support service, which I believe would have been around 2016/17.

If you can also share any further information around the OPCC requested review of the service that was conducted in 2019 that would be greatly appreciated.'

In response to your request, I can confirm that the Office of the Police and Crime Commissioner (OPCC) holds the following documents: 'FOI-06-24-Specification and ITT Documents Attachment 1'- this report was not shared widely at the time, and instead was used internally to inform our next steps; "FOI-06-24-Specification and ITT Documents Attachment 2' – this paper gives a background into our commissioning relationship with Victim Support, and was never fully completed as a decision was taken to bring the Victim Support grant in line with all other services, with a view to recommissioning at the end of the next financial year. There are sections of these document that have been redacted under Section 43(2), on the basis that some of the information contains commercial sensitivities, and our disclosure would prejudice the commercial interests of other organisations.

The OPCC has never been out to commission the Victim Support service. For this reason, there are no associated documents/specifications that we can share. We are, however, intending to commence a market testing exercise which will test the market for this service provision during 2024/25. This will include significant market engagement activity with a view to a recommissioned service commencing for 2025/26. More information on this will be available on the PCC's website, in due course.

Freedom of Information Right of Appeal

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner
Lloyd House
Birmingham
B4 6NQ

Telephone: 0121 626 6060
Email: wmpcc@west-midlands.pnn.police.uk

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.gov.uk

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A Fuller', enclosed in a thin black rectangular border.

Alethea Fuller
Deputy Chief Executive