

Please ask for : Alethea Fuller
Telephone Number: 0121 626 6060
Our Reference: 2024-01022
wmpcc@westmidlands.police.uk



Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **18 October** 2024 in which you asked:

'We would like to request information relating to your organisation's Facilities Management services under the Freedom of Information process. Please can you confirm:

- 1. Whether Facilities Management Services (including M&E Services, Cleaning, Security, Reception, Catering, etc.) are currently outsourced?*
- 2. If outsourced, are Facilities Management services (including M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services) delivered under an integrated or bundled model, or are separate service line contracts in place?*
- 3. Current approximate annual spend on outsourced Facilities Management services across the estate (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)? Please can you provide separate costs per service, where these are under separate, discrete contracts?*
- 4. Please can you advise which suppliers your organisation currently engages for the delivery of Facilities Management Services (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)?*
- 5. Please can you advise when the Facilities Management contracts are due to expire?*
- 6. Please can you advise when the Facilities Management contracts are likely to be re-tendered?'*

In response to your request, I can confirm that the Office of the Police and Crime Commissioner (OPCC) does make use of the facilities management offered by West Midlands Police (WMP), however we do not hold any further information about the workforce or contractual arrangements that are in place.

However, this information may be held by West Midlands Police. In order to be of some assistance, please see the following contact details should you wish to submit your request to West Midlands Police.

Freedom on Information Unit

West Midlands Police
PO Box Box 52, Lloyd House
Colmore Circus Queensway
Birmingham
B4 6NQ

E-mail: foi@westmidlands.police.uk

Freedom of Information Right of Appeal

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner
Lloyd House
Birmingham
B4 6NQ

Telephone: 0121 626 6060
Email: wmpcc@west-midlands.pnn.police.uk

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.gov.uk

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,



Alethea Fuller
Deputy Chief Executive